

GIGASET N210 PRO MANUAL

Gigaset

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Gigaset

N210 PRO

Up-to-date information on your product: → wiki.gigasetpro.com

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The functions of the phone are described by way of a Gigaset SL800 H PRO handset. Not all functions may be available on your handset, and usage can be different to that described. Refer to the associated operating instructions for information on your handset.

Not all functions described in the user guide are available in all countries or from all network providers.

Overview

Handset



- 1 Display**
- 2 Status bar** (→ p. 71)
Icons display current settings and operating status of the telephone
- 3 Display keys** (→ p. 12)
Various functions, depending on the operating situation
- 4 Message key** (→ p. 33)
Access to the call and message lists;
Flashes: new message or new call

- 5 End call key / On/off key**
End call; cancel function;
Go back one menu level
Return to idle status
▶ Press **briefly**
▶ Press and **hold**
▶ Press and **hold**
- 6 Hash key / Lock key**
Switch the handset on/off
(in idle status)
Lock/unlock the keypad
(in idle status)
Toggle between upper/
lower case and digits
(when inputting text)
Insert a dialling pause
▶ Press and **hold**
▶ Press **briefly**
▶ Press and **hold**
- 7 Microphone**
- 8 Recall key**
Consultation call (flash)
▶ Press and **hold**
- 9 USB connection socket**
For data exchange between the handset and PC
- 10 Star key**
Open special characters table
(when inputting text) ▶ Press **briefly**
- 11 Headset connection**
(3.5 mm jack)
- 12 Key 1**
Select network mailbox
▶ Press and **hold**
- 13 Talk key / Handsfree key**
Accept call; dial number displayed; switch
between receiver and handsfree mode
Open the redial list
Start dialling
▶ Press **briefly**
▶ Press and **hold**
- 14 Profile key**
Switch between acoustic
profiles (when phone is idle) ▶ Press **briefly**
Turn on/off the microphone
(during a call) ▶ Press **briefly**
Set the microphone sensitivity
(during a call) ▶ Press and **hold**
- 15 Control key / Menu key** (→ p. 11)
Open a menu; navigate in menus and entry fields;
access functions (depending on the situation)

Base

A Registration/paging key

Locate a handset (paging)

Register handset

▶ Press **briefly**

▶ Press and
hold

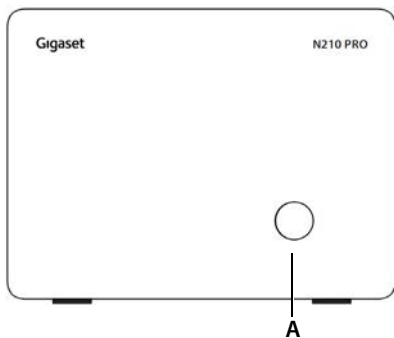









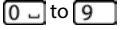








Illustration in the user guide

	Warnings, which if not heeded, can result in injury to persons or damage to devices.
	Important information regarding function and appropriate handling or functions that could generate costs.
	Prerequisite for being able to carry out the following action.
	Additional helpful information.










Keys

 or 	Talk key	 or 	Handsfree key
	End call key		Number / letter keys
	Control key rim / centre		Message key
	Recall key		Star key
	Hash key		Profile key
OK, Back, Select, Change, Save, ...		Display keys	











Procedures

Example: Switching Auto answer on/off

- ▶  ▶   Settings ▶ OK ▶  Telephony ▶ OK ▶ Auto Answer ▶ Change  = activated)

Symbols	Meaning
▶	Every arrow initiates an action.
▶ 	When in idle status press the centre of the control key. The main menu opens.
▶  	Navigate to the  icon using the control key  .
▶ OK	Select OK to confirm. The submenu Settings opens.
▶  Telephony	Select the Telephony entry using the control key  .
▶ OK	Select OK to confirm. The submenu Telephony opens.
▶ Auto Answer	The function to switch Auto answer on/off appears as the first menu item.
▶ Change	Select Change to activate or deactivate. Function is activated  /deactivated  .

Safety precautions

	<p>Read the safety precautions and the user guide before use.</p> <p>Comprehensive user guides for all telephones and telephone systems as well as for accessories can be found online at gigaset.com/pro in the Support category. We thereby help to save paper while providing fast access to the complete up-to-date documentation at any time.</p>
	<p>The device cannot be used in the event of a power failure. In case of a power failure it is also not possible to make emergency calls.</p> <p>Emergency numbers cannot be dialled if the keypad/display lock is activated!</p>
	<p>The handset must not be operated if the battery cover is open.</p> <p>Ensure that the batteries can not be short-circuited by objects in the battery compartment.</p>
	<p>Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).</p>
	<p>The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.</p>
	<p>Use only the power adapter indicated on the device.</p> <p>Whilst charging, the power socket must be easily accessible.</p> <p>Use only the cable supplied for LAN connection and connect it to the intended ports only.</p>
	<p>Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.</p>
	<p>Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.</p>
	<p>Keep small cells and batteries, which can be swallowed, out of the reach of children.</p> <p>Swallowing a battery can lead to burns, perforation of soft tissue and death. Severe burns can occur within 2 hours of swallowing.</p> <p>In the case of a swallowed cell or battery, seek medical care immediately.</p>
	<p>Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical data").</p>

Getting started

Contents of the package

- One **base**,
- One power adapter for the base,
- One phone cable (RJ11 - RJ11),
- One phone cable (RJ11 - RJ45)



The base is designed for use in dry rooms in temperature range +5°C to +45°C.

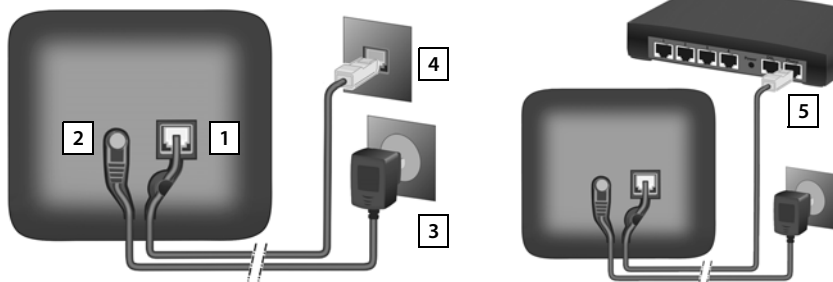
Position the base on a level, non-slip surface at a central place. The feet of the phone do not usually leave marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on surfaces cannot be ruled out completely.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

Protect your telephone from moisture, dust, corrosive liquids and vapours.

This device is only suitable for a maximum installation height of 2 m.

Base



- ▶ Insert the phone cable into the connection socket **1** at the rear of the base until it clicks into place.
- ▶ Insert the power cable from the power adapter into the connection socket **2**.
- ▶ Depending on the model, if included in the delivery: Click the cover into place in the notches on the back of the base (not if mounting on a wall).
- ▶ Plug in the power adapter **3** and the phone jack **4**.



A different plug might be needed for your phone connector **4** depending on the country of use (neither RJ11 nor RJ45). You require a plug adapter in this case.

If connecting to a router:

- ▶ Plug the phone cable into the telephone connection socket on the router **5**.

If you want to use an existing network infrastructure (LAN) to connect to the router / phone system:

- ▶ Use the phone cable with the RJ11 - RJ45 (LAN) connectors to connect the base to the network.
- ▶ On the router / phone system side, use an appropriate cable (e.g. RJ45 - RJ11) to establish a connection to the network.



The network cable must **always be connected** in order to function, as the phone will not operate without a power supply.

Handset


- ▶ Start using the headset as described in the associated operating instructions.



Using a Gigaset N210 PRO is described in these instructions by way of a standard Gigaset handset. Using your Gigaset handset might be different from the instructions. Not all functions may be available on handsets from other vendors.

More detailed information: → operating instructions for your handset

Setting the display language

- ▶ Press the control key  until the language required is selected on the display, e.g. **English** ▶ press the display key **OK**


You can also change the display language later on in the **Settings** menu.

Deutsch

English

Français

Select country

- ▶ Press the control key  until the country in which you are using the device is highlighted on the display, e.g. **Germany** ▶ Press the Display key **OK**

You can also change the country later on from menu **Settings**

United Kingdom

Ireland

Austria

Setting the date and time


Set the date/time so that the correct date and time can be assigned to incoming calls and to enable the alarm to be used.


- ▶ Press the display key **Set Time**

or, if the date and time have already been set:


- ▶  ▶   **Settings** ▶ **OK** ▶ **Date/Time** ▶ **OK**

The active input position flashes.


Change input position: ▶ 

To switch between the entry fields: ▶ 

Enter date:

- ▶  enter the day, month and year in 8-digit format.


Enter time:

- ▶  enter hours and minutes in 4-digit format.

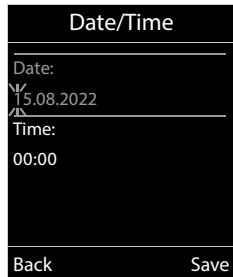
Save settings:

- ▶ Press the display key **Save**. . . **Saved** is shown in the display and a confirmation tone sounds.

Return to idle status:

- ▶ Press and **hold** the End call key 



The telephone is now ready for use.



Using the telephone


Getting to know your telephone


Switch the handset on/off

- Switch on: ▶ When the handset is switched off, press and **hold** the End call key 
- Switch off: ▶ When the handset is in idle status, press and **hold** the End call key 

Lock/unlock the keypad

The keypad lock prevents any accidental use of the telephone.

Lock/unlock the keypad: ▶  Press and **hold**

Keypad lock activated: the following symbol appears 

PIN-protected keypad lock

Once you have assigned a PIN (not 0000) to the handset, you must enter this PIN to cancel the keypad lock.

Setting up a handset PIN: ➔ p. 62

Define emergency numbers that can be dialled even when the keypad lock is PIN-protected:
➔ p. 60





If a call is indicated on the handset, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.

Control key

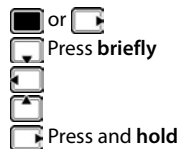


The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e. g.  for "press right on the control key" or  for "press the centre of the control key".

When the phone is idle

- Open the main menu
- Open the directory
- Open the list of handsets
- Set the voice volume for receiver / handsfree function
- Set the microphone sensitivity



In submenus, selection and entry fields

Confirm a function

Navigate a line up/down

Select an option, move the cursor to the left/right



During a call

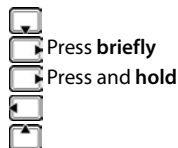
Open the directory

Mute the microphone

Set the microphone sensitivity

Initiating an internal consultation call

Change the voice volume for receiver / handsfree function



Display keys

The display keys perform a range of functions depending on the operating situation.



Display key icons → p. 71



The display keys have a function preset by default in idle status.

Change the assignment: → p. 61

Menu guidance

The functions of your telephone are displayed in a menu that consists of several levels.

Selecting/confirming functions

Confirm selection using

OK or press the centre of the control key

One menu level back using

Back

Change to idle status

Press and hold



Switch function on/off using

Change on / off

Activate/deactivate option using

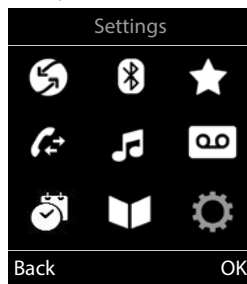
Select activated / not activated

Main menu

In idle status: ▶ Press the **centre** of the control key  ▶
 select a submenu ▶ **OK**

The main menu functions are shown in the display as icons. The icon for the selected function is highlighted in colour and the name of the associated function appears in the display header.

Example



Submenus


The functions in the submenus are displayed as lists.

To access a function: ▶  select a function ▶ **OK**

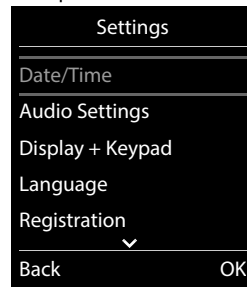
Return to the previous menu level:

▶ Press the display key **Back**


or

▶ Press the End call key  briefly

Example



Returning to idle status



▶ Press and **hold** the End call key 





If a key is not pressed, after 2 minutes the display will **automatically** change to idle status.

Entering text




Input position


- ▶ Use  to select an entry field. A field is activated when the cursor is blinking inside it.
- ▶ Use  to move the position of the cursor.



Correcting incorrect entries

- Delete **characters** to the left of the cursor: ▶  **C** Press **briefly**
- Delete **words** to the left of the cursor: ▶  **C** Press and **hold**

Entering letters/characters

Multiple letters and numbers are assigned to each key between  and  and the  key. As soon as a key is pressed, the possible characters are displayed at the bottom of the display. The selected character is highlighted.

- Selecting letters/numbers: ▶ Press the key **briefly** several times in succession
- Switch between lower case, upper case and number entry mode: ▶ Press the hash key 

When editing a directory entry, the first letter and each letter following a space is automatically in upper case.
- Entering special characters: ▶ Press the star key  ▶  navigate to the desired character ▶ **Insert**

Example



New Entry

First Name:
Robert

Surname:
Y

Tel.1 - Type:



< C ▾ Abc Save



The availability of special characters depends on the language setting.


Making calls

Making calls

- ▶  enter the number ▶ **briefly** press the Talk key 

or

- ▶ Press and **hold** the Talk key  ▶  enter the number

- Cancel dialling: ▶ Press the End call key 





Information for Calling Line Identification: → p. 21

If the display backlight is deactivated, you can reactivate it by pressing any key. **Digit keys** that are pressed appear in the display for pre-dialling, **other keys** have no further function.

Dialling from the directory

- ▶  open the directory ▶  select an entry ▶ press the Talk key 

If multiple numbers are entered:




- ▶  select a number ▶ press the Talk key  ... the number is dialled



For fast access (quick dial): Assign numbers from the directory to the digit or display keys.

Dialling from the redial list



The redial list contains the 20 numbers last dialled with the handset.

- ▶ **Briefly** press the Talk key  ... the redial list is opened ▶  select an entry ▶ press the Talk key 

If a name is displayed:

- ▶ **View** ... the number is displayed ▶  browse numbers if necessary ▶ when the desired number is reached press the Talk key 




Managing entries in the redial list

- ▶ Briefly press the Talk key  ... the redial list is opened ▶  select an entry ▶ **Options** ... possible options:

Copy an entry to the directory:

- ▶  **Copy to Directory** ▶ **OK**

Copy the number to the display:

- ▶  **Display Number** ▶ **OK** ▶ Use as required  to change or add ▶  save as a new entry in the directory


Delete the selected entry:


- ▶  **Delete Entry** ▶ **OK**

Delete all entries:

- ▶  **Delete List** ▶ **OK**

Set automatic line seizure:






- ▶  **Automatic Redial** ▶ **OK** ... the dialled number is automatically dialled at fixed intervals (at least every 20 secs). The handsfree key flashes, "open listening" is activated.


The participant answers: ▶ Press the Talk key  ... the function is terminated


The participant does not answer: The call is interrupted after around 30 secs. The function is terminated after pressing any key or after ten unsuccessful attempts.

Dialling from the call list

The call lists (→ p. 32) contain the most recent accepted, outgoing and missed calls.

- ▶  ▶  **Call Lists** ▶ **OK** ▶  select a list ▶ **OK** ▶  select an entry ▶ press the Talk key 

 The call lists can be displayed directly by pressing the display key **Calls** if the relevant function has been assigned to the display key.

The **Missed Calls** list can also be opened by pressing the Message key .

One touch call

A saved number is dialled by pressing **any** key. This allows children who are not yet able to enter a number to call a certain number, for example.

Activate one touch call mode:

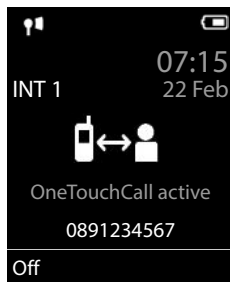
- ▶ ▶ ▶ **Additional Features** ▶ **OK** ▶ **One-Touch Call** ▶ **OK** ▶ activate **Activation** ▶ **Call to** ▶ enter the number ▶ **Save...** the active one touch mode is shown in the idle display

Make a one touch call: ▶ Press any key... the saved number is dialled

Cancel dialling: ▶ Press the End call key

End one touch call: ▶ Press and **hold** the End call key

Example



Enter a dial pause when dialling

- ▶ Press and hold the hash key. A P is shown on the display

Incoming calls

An incoming call is indicated by ringing, by a display on the screen and by the flashing Talk / Handsfree key .

Accept a call:

- Press the Talk key
- If **Auto Answer** is activated: ▶ Remove the handset from the charging cradle
- Accept a call on the headset

Switch off ringing: ▶ **Silent**... the call can be accepted for as long as it is shown on the display

Information about the caller



The caller's number is sent (→ p. 21).

The caller's phone number is displayed.

If the caller's number is saved in the local directory, the name is displayed.

Accepting/rejecting call waiting




A call waiting tone indicates a call during an external call. The number or the name of the caller is displayed if the phone number is transferred.

- Reject a call: ▶ **Options** ▶ **Reject waiting call** ▶ **OK**
- Accept a call: ▶ **Accept** ▶ speak to the new caller. The previous call is placed on hold.
- End the call, resume the on-hold call: ▶ Press the End call key .




Making internal calls



Multiple handsets have been registered to the base station (→ p. 50).

- ▶  Press **briefly** ... the handset list is opened, this handset is indicated by < ▶  select handset or **Call All** (group call) ▶ Press the Talk key 

Fast access for group call:

- ▶  Press **briefly** ▶ 
- or ▶  press and **hold**



Internal calls to other handsets registered to the same base station are free of charge.

You hear the busy tone if:

- There is already an internal connection
- The handset being called is not available (deactivated, outside of range).
- The internal call is not accepted within 3 minutes.

Internal consultation call/Internal transfer

Call an **external** participant and transfer the call to an **internal** participant or hold a consultation call with him or her.

- ▶  ... the list of handsets is opened ▶  select a handset or **Call All** ▶ **OK** ... the internal participant(s) are called ... possible options:

Hold a consultation call:

- ▶ Speak to the internal participant


Return to the external call:

- ▶ **Options** ▶  **End Active Call** ▶ **OK**

Transfer the external call when the internal participant has answered:

- ▶ Announce an external call ▶ Press the End call key 

Transfer the external call before the internal participant answers:

- ▶ Press the End call key  ... the external call is forwarded immediately. If the internal participant does not answer or the line is busy, the external call will automatically return to you.

End the internal call if the internal participant does **not** answer or the line is busy:

- ▶ **End** ... You return to the external call

Accepting/rejecting call waiting

An external call arriving during an internal call is indicated with a call waiting tone. If the number is transferred, you will see the number or the name of the caller on the display.

- Rejecting a call: ► **Reject**
The call waiting tone is turned off. The call continues to be indicated on the other registered handsets.
- Accepting a call: ► **Accept** ... Speak to the new caller, the previous call is placed on hold.

Internal call waiting during an external call

If an internal participant attempts to call you while you are involved in an external or internal call, this call is shown on the display (**Call Waiting**).

- End display: ► Press any key
- Accept the internal call: ► End your current call
The internal call is indicated in the usual way. You can accept the call.

Listening in to an external call

You are conducting an external call. An internal participant can listen in to this call and take part in the conversation (conference).



The **Listening In** function must be activated.

Activating/deactivating internal listening in

- ► ► **Settings** ► OK ► **Telephony** ► OK ► **Listening In** ►
Change = activated)

Internal listening in

The line is engaged with an external call. Your screen will display information to that effect. You can listen in to the external call.

- Press and hold ... all participants will hear a signal tone


Ending listening in

- Press ... all participants will hear a signal tone

During a conversation

Handsfree mode

Activating/deactivating handsfree mode during a call and when establishing a connection:

- ▶ Press the handsfree key 


Placing the handset in the charging cradle during a call:

- ▶ Press and hold down the handsfree key  ▶ Place the handset in the charging cradle ▶ hold  for a further 2 seconds

Call volume


Applies for the mode currently being used (handsfree, receiver or headset):


- ▶ Press  ▶ use  to set the volume ▶ **Save**

 The setting is automatically saved after around 3 seconds, even if **Save** is not pressed.

Muting the microphone



When the microphone is switched off, callers will no longer hear you.


Switch the microphone on/off during a call: ▶ Press 

or: ▶ **Briefly** press the Profile key 

Adjust the microphone sensitivity

Adjust the microphone sensitivity for the receiver or wired headset during a call.

- ▶  press and **hold** ▶  set the required sensitivity ▶ **Save**

 Changing without saving means the change only applies for the current call.

Permanent setting of the microphone sensitivity when the phone is idle:

- ▶  press and **hold** ▶  select **Earpiece / Corded headset** ▶  set the sensitivity ▶ **Save**

or

- ▶  ▶  ▶  **Audio Settings** ▶ **OK** ▶  ▶ **OK** ▶  **Mic Sensitivity** ▶ **OK** ▶  select **Earpiece / Corded headset** ▶  set the sensitivity ▶ **Save**

Set the acoustic profile to loud surroundings:

- ▶ Press and **hold** the  button ▶  set the sensitivity ▶ **Save**

Provider-specific functions (network services)

Network services depend on the network (analogue fixed line network or IP telephony) and on the network provider (Service provider or phone system) and must be requested from that provider if required.


You will find a description of the features on your network provider's website or at one of their store branches.

If you require assistance, please contact your network provider.




Requesting network services may incur **additional costs**. Please consult your network provider.

Network services fall into two distinct groups:

- Network services that are activated when in idle status for the following call or all subsequent calls (for example, "calling anonymously"). These are activated/deactivated via the  **Select Services** menu.
- Network services that are activated during an external call, (for example, "consultation call", "swapping between two callers" (if available)). These are made available during an external call either as an option or by using a display key (e.g. **Ext. Call**).



To activate/deactivate the features, a code is sent to the telephone network.

- ▶ After a confirmation tone from the telephone network, press .

It is not possible to reprogram the network services.

Calling Line Identification

During a call, the caller's number is transferred (CLI = Calling Line Identification) and may be displayed on the recipient's display (CLIP = CLI presentation). If the caller's number is withheld, it will not be displayed to the recipient. The call is made anonymously (CLIR = CLI Restriction).

Caller display for incoming calls

Calling Line Identification

The caller's phone number is displayed. If the caller's number is saved in the directory, the name is displayed.

No Calling Line Identification

Instead of name and number, the following is displayed:

- **External:** No number has been transferred.
- **Withheld:** Caller has withheld Calling Line Identification.
- **Unavailable:** Caller has not authorised Calling Line Identification.

Calling Line Identification for outgoing calls

Switching Calling Line Identification on/off for all calls

These settings apply to all registered handsets.

- ▶  ▶   Select Services ▶ OK ▶  All Calls Anonym. ▶ Change = activated)


Deactivating Calling Line Identification for the next call

- ▶  ▶   Select Services ▶ OK ▶  Next Call Anonym. ▶ OK ▶  enter the number ▶ Dial ... the connection is established without Calling Line Identification

Call waiting during an external call

During an **external** call, a call waiting tone indicates another external caller. If the number is being transferred, you will see the number or the name of the caller on the display.

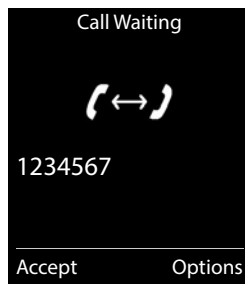
Reject waiting caller:

- ▶ Options ▶  Reject waiting call ▶ OK ... the waiting caller hears the busy tone






Accept the waiting call:

- ▶ Accept

Once you have accepted the waiting call, you can switch between the two callers (**Call swapping** → p. 24) or speak to both simultaneously ("**Conference**" → p. 25).



Activating/deactivating call waiting

- ▶  ▶   Select Services ▶ OK ▶  Call Waiting ▶ OK ... then
 - Switch on/off: ▶ Status:  select On or Off
 - Activate: ▶ Send

Call waiting is activated or deactivated for all registered handsets.

Ringback (if available)

If busy/no answer

If a call recipient is unavailable, you can initiate a ringback.

- **If busy:** The ringback takes place as soon as the participant in question terminates the current call.
- **If no answer:** The ringback takes place as soon as the participant in question has made another call.

Initiate ringback

▶ **Options** ▶  **Ringback** ▶ **OK** ▶ Press the End call key 


Cancelling ringback

▶  ▶  **Select Services** ▶ **OK** ▶  **Ringback Off** ▶ **OK** ... You will receive a confirmation from the telephone network ▶ Press the End call key 



You can only activate one ringback at a time. Activating a ringback will automatically cancel any ringback that is already active.

The ringback can only be received on the handset that activated the ringback.

If the ringback is indicated before you are able to cancel it: ▶ Press the End call key 

Call divert

When diverting a call, the call is forwarded to another connection.

▶  ▶  **Select Services** ▶ **OK** ▶  **Call Divert** ▶ **OK** ... then

Switch on/off: ▶ **Status:**  select **On** or **Off**

Enter the number for call diverting:

▶  **To Phone Number** ▶  enter the number

Set the time for call divert:


▶  **When** ▶  select the time for call divert

All Calls: Calls are diverted immediately

No Answer: Calls are diverted if no one accepts the call within several rings.

When Busy: Calls are diverted if the line is busy.

Activate: ▶ **Send**

A connection is established to the telephone network ... a confirmation is sent from the telephone network ▶ Press the End call key 




Diverting calls may incur **additional costs**. Please consult your network provider.

Calls with three participants (if available)


Consultation calls

Make another external call during an external call. The first call is placed on hold.

- ▶ **Ext. Call** ▶  enter the number of the second participant . . . the active call is placed on hold and the second participant is called

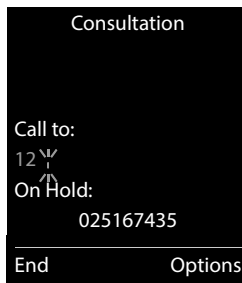
If the second participant does not answer: ▶ **End**

Ending a consultation call

- ▶ **Options** ▶  **End Active Call** ▶ **OK** . . . the connection to the first caller is reactivated



or

- ▶ Press the End call key  . . . a recall to the first participant is initiated




Call swapping

Switching between two calls. The other call is placed on hold.

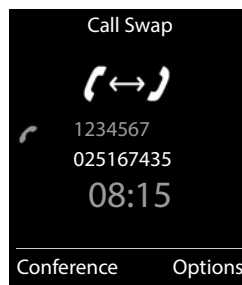
- ▶ During an external call, dial the number of a second participant (consultation call) or accept a waiting caller . . . the display shows the numbers and/or names of both call participants, the current participant is marked with 
- ▶ use the control key  to switch back and forth between participants

Ending a currently active call

- ▶ **Options** ▶  **End Active Call** ▶ **OK** . . . the connection to the other caller is reactivated

or

- ▶ Press the End call key  . . . a recall to the first participant is initiated



Conference

Speaking to both participants at the same time.

- ▶ During an external call, dial the number of a second participant (consultation call) or accept a waiting caller ... then


Initiate conference call:


- ▶ **Confer.** ... all callers can hear one another and hold a conversation with one another

Return to call swapping:

- ▶ **End Conf.** ... You will be reconnected to the participant with whom the conference call was initiated

End call with both participants:

- ▶ Press the End call key 

Each of the participants can end their participation in the conference call by pressing the End call key  or hanging up.

Directory

The local directory is unique to the handset. However, it is possible to send entries to other handsets.

Opening the directory

▶ Briefly press  in idle status

or

▶  ▶   Directory ▶ OK




Directory entries

Number of entries: up to 500

Information: First name and surname, up to three telephone numbers, e-mail address, anniversary with alert, VIP ringtone with VIP icon, CLIP-picture

Length of the entries: Numbers: max. 32 digits
First name, surname: max. 16 characters
E-mail address: max. 64 characters

Creating an entry


▶  ▶  <New Entry> ▶ OK ▶  switch between the entry fields


Name:

▶  enter the first and/or last name




Numbers:

▶  Tel.1 - Type ▶  select a number type (**Home**, **Office** or **Mobile**) ▶  ▶  enter a number

Enter more numbers: ▶  toggle between the entry fields

Tel.1 - Type/Tel.2 - Type/Tel.3 - Type ▶  enter a number


Anniversary:

▶  activate/deactivate **Anniversary** ▶  enter date and time ▶  select type of alert (**Optical only** or a ringtone)


Example

New Entry	
First Name:	Robert
Surname:	
Tel.1 - Type:	Abc
	▼
< C	Save

Caller Melody (VIP):

- ▶  select the ringtone that will indicate a call from the participant ... if a **Caller Melody (VIP)** has been assigned, the entry will appear in the directory with the **VIP** icon.

Caller Picture:

- ▶  select a picture that is to be displayed during a call from the participant (→ Resource Directory).

Save entry: ▶ **Save**



The entry is only valid if it contains at least one number.






For **Caller Melody (VIP)** and **Caller Picture**: the telephone number of the caller must be supplied.

Searching for/selecting a directory entry

- ▶  ▶  browse searched names

or

- ▶  ▶  enter initial letters (max. 8 letters) ... the display jumps to the first name starting with these initial letters ▶  continue browsing to the desired entry, if needed

Scroll through directory: ▶  ▶ Press and **hold** 

Displaying/changing an entry




- ▶  ▶  select entry ▶ **View** ▶  select the field to be changed ▶ **Edit**

or

- ▶  ▶  select an entry ▶ **Options** ▶ **Edit Entry** ▶ **OK**

Deleting entries

Delete the **selected** entry:



- ▶  ▶  select an entry ▶ **Options** ▶  **Delete Entry** ▶ **OK**

Delete **all** entries:

- ▶  ▶ **Options** ▶  **Delete All** ▶ **OK** ▶ **Yes**

Setting the order of the directory entries

Directory entries can be sorted by first name or surname.

- ▶  ▶ **Options** ▶  **Sort by Surname / Sort by First Name**

If no name was entered, the default telephone number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetically) | Other characters.

Displaying the number of entries available in the directory

▶  ▶ Options ▶  Available Memory ▶ OK

Copying number to the directory


Copy numbers to the directory:

- From a list e.g. the call list or the redial list
- When dialling a number



The number is displayed or highlighted.

▶ Press the display key  or Options ▶  Copy to Directory ▶ OK ... possible options:

Create a new entry:

▶ <New Entry> ▶ OK ▶  select number type ▶ OK ▶ complete entry ▶ Save

Add number to an existing entry:

▶  select an entry ▶ OK ▶  select number type ▶ OK ... the number is entered or a prompt to overwrite an existing number is displayed ▶ if required, answer the prompt with Yes/No ▶ Save

Copying an entry/directory



The sending and receiving handset must both be registered to the same base station. The other handset and the base station are able to send and receive directory entries.



An external call interrupts the transfer.

Caller pictures and sounds are not transferred. Only the date is transferred for an anniversary.

Both handsets support vCards

- No entry with the name is available: a new entry is created.
- An entry with the name is already available: The entry is expanded to include the new numbers. If the entry contains more numbers than allowed by the recipient handset, a second entry is created with the same name.






The recipient handset does not support vCards

A separate entry is created and sent for each number.

The sending handset does not support vCards

A new entry is created on the receiving handset and the transferred number is added to the **Phone (Home)** field. If an entry with this number already exists, the copied number is discarded.

Copying individual entries

- ▶  ▶  select the desired entry ▶ **Options** ▶  **Copy entry** ▶ **OK** ▶  **to Internal** ▶ **OK** ▶  select the receiving handset ▶ **OK** ... the entry is copied


Copy the next entry after successful transfer: ▶ Press **Yes** or **No**






Copying the entire directory

- ▶  ▶ **Options** ▶  **Copy all** ▶ **OK** ▶  **to Internal** ▶ **OK** ▶  select the receiving handset ▶ **OK** ... the entries are copied one after the other

Copying a vCard using Bluetooth

Copy directory entries in vCard format, e.g. to exchange entries with a mobile phone.

 Bluetooth mode is activated
 The other handset/mobile phone supports Bluetooth.


- ▶  ▶  select an entry if needed ▶ **Options** ▶  **Copy entry / Copy all** ▶  **vCard via Bluetooth** ... the **Known Devices** list is displayed ▶  select device ▶ **OK**

Receiving a vCard using Bluetooth

If a device in the **Known Devices** list sends a vCard to your handset, a directory entry is automatically created and a message is shown in the display.

If the sending device is not in the list: ▶ use  to enter the PIN of the **sending** Bluetooth device ▶ **OK** ... the copied vCard is available as a directory entry

Synchronising the phonebook with the PC address book (Gigaset QuickSync)

 The Gigaset QuickSync programme has been installed on the computer.
 The handset is connected via Bluetooth or via a USB data cable to the computer.

Free download and further information at → gigaset.com/quicksync

Transferring contacts from other Bluetooth devices

Use the contacts of devices that are connected over Bluetooth, such as smartphones.



Bluetooth is enabled, and the other device is entered as a trustworthy device, connected over Bluetooth and supports the exchange of contacts.

On the smartphone: ▶ From the Bluetooth settings for the Gigaset N210 PRO, enable access to the contacts



The remote directory is only opened for viewing. Changing and deleting entries are not possible.

▶ ▶ ▶ **Contacts** ... The list of available directories is displayed ▶ **Bluetooth Directory** ▶ **OK** ... The trustworthy devices with enabled contacts are displayed ▶ Select the required devices ▶ **Select**

Search for a contact: ▶ Scroll through the list or enter the initial letters

See the details: ▶ Select the entry ▶ **View**

Dial a phone number: ▶ Select the entry ▶ Press the Talk key

or: ▶ **Options** ▶ **Display Number** ▶ **OK**

▶ Select the number if required ▶ **OK**

Transfer a contact: ▶ Select an entry ▶ **Options** ▶ **Copy entry** ▶ **OK** ▶

Select the phone number as required ▶ **OK**

Transfer another contact: ▶ **Yes**

End a transfer: ▶ **No**


Transfer all contacts: ▶ **Options** ▶ **Copy all** ▶ **OK** ▶ Select the phone number as required ▶ **OK**





Contacts without a phone number are ignored. First and last names and a maximum of three phone numbers are displayed (**Mobile, Home, Office**). Other information is ignored.

The number of contact entries displayed and the sorting order are dependent on the device connected and the access permissions defined on it.







Changing the assignment of the control key to a directory

Briefly press the control key  to open the preferred directory. The default directory is the local one.

The preferred directory is the one

- opened with a  brief press of the control key,
- into which a number is transferred using  when it is dialled
- in which a search is performed for the right name for a phone number (such as for an incoming call for showing in the display or when transferring a call to a list)

Change the preferred directory:







- ▶  ▶   **Contacts** ▶ **OK** ▶  **Preferred Directory** ▶ **OK** ▶  **Select Handset Directory or Bluetooth Directory** ▶ **Selection**  = selected)

Call lists






The telephone saves different types of calls (missed, accepted and outgoing calls) in lists.

List entry

The following information is displayed in the list entries::

- The list type (in the header)
- Icon for the type of entry:
 -  **Missed Calls**
 -  **Accepted Calls**
 -  **Outgoing Calls** (redial list)
- Caller's number. If the number is stored in the directory, the name and number type ( **Phone (Home)**,  **Phone (Office)**,  **Phone (Mobile)**) are shown instead. In the event of missed calls, the number of missed calls from this number is also shown in square brackets.
- Date and time of call (if set)

Example

All Calls	
  Frank	
Today, 15:40	[3]
 089563795	
13.05.22, 18:32	
  Susan Black	
12.05.22, 13:12	
View	Options

Opening the call list










Via the display key:  **Calls**  select list  OK

Via the menu:    **Call Lists**  OK  select list  OK

Via the Message key (missed calls):

 Press the Message key  **Missed Calls:**  OK

Calling back a caller from the call list

   **Call Lists**  OK  select list  OK  select entry  Press the Talk key 

Additional options

   **Call Lists**  OK  select list  OK ... possible options:

View an entry:  select entry  **View**


Number into directory:

 select entry  **Options**  **Copy to Directory**  OK

Number into black list:

 select entry  **Options**  **Copy to Blocklist**  OK

Delete an entry:


 select entry  **Options**  **Delete Entry**  OK

Delete list:

 **Options**  **Delete List**  OK  Yes


Message lists

Notifications about missed calls, messages on the network mailbox and missed alarms are saved in the messages list and can be shown on the handset display.

As soon as a **new message** arrives, an advisory tone will sound. The Message key  also flashes (if activated).

Icons for message types and the number of new messages are shown on the idle display.

Notification for the following message types is available:

 on the network mailbox

 in the missed calls list

 in the missed alarms list




The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

Display messages:

- ▶ Press the Message key  ... Messages lists that contain messages are displayed, **Mailbox:** is always displayed

An entry is marked in **bold**: new messages are available. The number of new messages is shown in brackets.

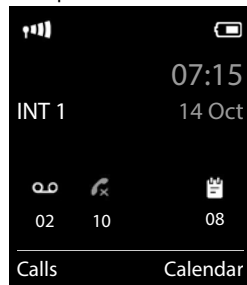
An entry is **not** marked in bold: no new messages. The number of old messages is shown in brackets.

- ▶  Select a list ▶ **OK** ... the calls or messages are listed
Network mailbox: The network mailbox number is dialed.



The message list contains an entry for every answering machine assigned to the handset, such as a network mailbox.

Example
















Example

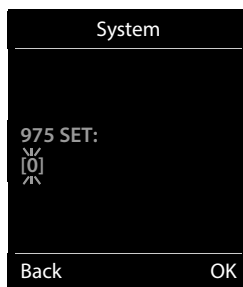
Messages & Calls	
Missed Appts:	(2)
Missed Calls:	(5)
Mailbox:	(1)
Back	OK

Activating/deactivating Message key flashing

Receipt of new messages is displayed by a flashing message key on the handset. This type of alert can be activated/deactivated for each message type.





In idle status:

- ▶  ▶ Press keys   0  5  ... the number 9 appears in the display ▶ use  to select the message type:
 - Messages on the network mailbox ▶  
 - missed calls ▶  
 The number 9 followed by the entry (e.g. 975) is displayed, the current setting for the select message type flashes in the entry field (e.g. 0) ▶ use  to set the action for the arrival of new messages:
 - The Message key flashes ▶ 
 - The Message key does not flash ▶ 
 - ▶ Confirm selected setting with **OK**
- or
- ▶ return to idle display without making changes: ▶ **Back**



Network mailbox


Enter number

- ▶  ▶  Voice Mail ▶ OK ▶  Network Mailbox ▶ OK
- ▶  enter or amend the network mailbox number ▶ Save



To activate/deactivate the network mailbox use the phone number and a function code of your network provider. Please contact the network provider if you require any further information.




Playing back messages

- ▶ Press and hold 

or

- ▶ Press the Message key  ▶ Network Mailbox ▶ OK



or

- ▶  ▶  Voice Mail ▶ OK ▶ Play Messages ▶ OK
- Listen to announcement out loud: ▶ Press the handsfree key 


Additional functions

Sound profiles


The telephone has sound profiles for adapting the handset to the environmental conditions: **Profile Loud**, **Profile Silent**, **Profile Personal**. You can use the **Do not disturb** profile to prevent the handset signalling an incoming call.

- ▶ Press the Profile key  ... The profile currently set is shown
- ▶ Switch between profiles using key 


or

- ▶  select a profile ▶ OK

Set the microphone sensitivity to loud surroundings:


- ▶ Press and **hold** the profile key 

Profile "Do not disturb"

- ▶ Set with the profile key 

or

- ▶  ▶   Audio Settings ▶ OK ▶  Do Not Disturb ▶ Change (= On)

- The idle display shows "**Do not disturb**" **active**. The status bar shows 
- Incoming calls are not signalled but show up in the call list as missed calls.
- Most messages are blocked. Exceptions: Appointments, alarm clock and anniversaries.




An incoming call occupies a line even if it is not signalled. If all the lines on the base are occupied, calls cannot be made.

Sound profiles

The profiles are set as follows by default:

Default setting		Profile Loud	Profile Silent	Profile Personal
Silent alert		On	Same as Profile Personal	Off
Ringtone		On	Off	On
Ringtone volume	Internal	5	Off	5
	External	5	Off	5
Handset volume	Receiver	5	3	3
	Handsfree	5	3	3
Advisory tones	Key click	Yes	No	Yes
	Battery tone	Yes	Yes	Yes
	Confirmation tone	Yes	No	Yes

Activate alert tone for an incoming call for **Profile Silent**: ► after switching to **Profile Silent** press the display key **Beep** ... the icon  appears in the status bar



The set profile remains set when switching the phone off and back on.

Changes to the settings listed in the table:

- apply in the **Profile Loud** and **Profile Silent** profiles as long as the profile is not changed.
- are permanently saved in **Profile Personal** for this profile.

Calendar

You can remind yourself of up to **30 appointments**.

In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be outlined in colour.

June 2022						
Mo	Tu	We	Th	Fr	Sa	Su
					01	02 03
04	05	06	07	08	09	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	
Back						OK

Saving appointments to the calendar



Date and time have been set.

- ▶ ▶ ▶ **Organizer** ▶ **OK** ▶ **Calendar** ▶ **OK** ▶ select desired day ▶ **OK** ... then
- Switch on/off: ▶ **Activation:** select **On** or **Off**
- Enter date: ▶ **Date** ... the selected day has been pre-set ▶ enter new date
- Enter time: ▶ **Time** ▶ enter hours and minutes of the appointment
- Set name: ▶ **Text** ▶ enter a description of the appointment (e.g. evening meal, meeting)
- Set alarm tone: ▶ **Signal** ▶ select the melody of the reminder alarm or deactivate the acoustic signal
- Save appointment: ▶ **Save**



If an appointment has already been entered: ▶ **<New Entry>** ▶ **OK** ▶ then enter information for the appointment.

Notification of appointments/anniversaries

Anniversaries are transferred from the directory and displayed as an appointment. An appointment/anniversary is displayed in idle status and the selected ringtone plays for 60 seconds as a notification.

Acknowledge and stop the reminder: ▶ Press the display key **Off**



During a call, a reminder is indicated on the handset **once** with an advisory tone on the handset.

Displaying missed appointments/anniversaries

The following appointments and anniversaries are saved in the **Missed Appts** list:

- The appointment/anniversary call was not acknowledged.
- The appointment/anniversary was notified during a phone call.
- The handset was switched off at the time of the appointment/anniversary.

The last 10 entries are stored. The icon and the number of new entries are shown in the display. The most recent entry appears at the top of the list.

Opening the list

- ▶ Press the Message key  ▶  Missed Appts: ▶ OK ▶  browse through the list of any appointments






or

- ▶  ▶  Organizer ▶ OK ▶  Missed Appts ▶ OK

Each entry is displayed with the number or name, date and time. The most recent entry appears at the top of the list.

Delete an appointment/anniversary: ▶ Delete

Displaying/changing/deleting stored appointments

- ▶  ▶  Organizer ▶ OK ▶  Calendar ▶ OK ▶  select day ▶ OK ... the appointment list is displayed ▶  select date ... possible options:

Display appointment details:

- ▶ View ... the appointment settings are displayed

Change appointment:


- ▶ View ▶ Edit
- or ▶ Options ▶  Edit Entry ▶ OK

Activate/deactivate appointment:

- ▶ Options ▶  Activate/Deactivate ▶ OK

Delete appointment: ▶ Options ▶  Delete Entry ▶ OK

Delete all appointments for a day:



- ▶ Options ▶  Delete all Appoints. ▶ OK ▶ Yes

Timer

Setting the timer (countdown)


- ▶  ▶  Organizer ▶ OK ▶  Timer ▶ OK ... then

Enable/disable: ▶ Activation:  select On or Off

Set the duration: ▶  Duration ▶ use  to enter the hours and minutes for the timer

Min.: 00:01 (one minute); Max.: 23:59 (23 hours, 59 minutes)

Save the timer: ▶ Save

The timer starts the countdown. In the idle display, icon  and the remaining hours and minutes are displayed until one minute is left. From this point, the remaining seconds are counted down. At the end of the countdown, the alarm is triggered.

Disabling/repeating the alarm

- Switch off the alarm: ▶ **Off**
- Repeat the alarm: ▶ **Restart** . . . the timer display is displayed again ▶ set another duration as required ▶ **Save** . . . the countdown is restarted

Alarm clock



Date and time have been set.

Activating/deactivating the alarm clock and setting the wake-up time

- ▶ ▶ **Organizer** ▶ **OK** ▶ **Alarm Clock** ▶ **OK** . . . then
- Switch on/off: ▶ **Activation:** select **On** or **Off**
- Setting the wake-up time:
- ▶ **Time** ▶ enter hours and minutes
- Set days: ▶ **Occurrence** ▶ switch between **Monday-Friday**, **Once** and **Daily**
- Set the volume: ▶ **Volume** ▶ set volume in 5 levels s or select **crescendo** (increasing volume)
- Set alarm: ▶ **Melody** ▶ select a ringtone for the alarm
- Save settings: ▶ **Save**

When the alarm clock is activated, the icon and the wake-up time are displayed in idle display.

Alarm

An alarm is shown on the display and indicated by the selected ringtone melody. The alarm sounds for 60 seconds. If no key is pressed, the alarm is repeated after 5 minutes. After the second repetition, the alarm call is deactivated for 24 hours.



During a call, the alarm is only indicated by a short tone.

Switching off/repeating the alarm after an interval (snooze mode)

Deactivate the alarm: ▶ **Off**

Repeat the alarm (snooze mode): ▶ Press **Snooze** or any key . . . the alarm is switched off and repeated after 5 minutes.

ECO DECT

The device range is set to maximum as default. This guarantees the best connection between the handset and the base station. In idle status, the handset will not function (as it is not transmitting). Only the base station will maintain contact with the handset via a low wireless signal. During a call, the transmission power automatically adapts to the distance between the base station and handset. The smaller the distance to the base, the lower the radiation.

To reduce the radiation further:

Reducing radiation by up to 80%

▶  ▶   Settings ▶ OK ▶  ECO DECT ▶ OK ▶ Maximum Range ▶
Change = deactivated)



The range is also reduced with this setting.

It is not possible to use a repeater to increase the range.

Deactivating radiation in idle status

▶  ▶   Settings ▶ OK ▶  ECO DECT ▶ OK ▶  No Radiation ▶
Change = activated)




To benefit from the advantages of the setting **No Radiation**, all registered handsets must support this feature.

If the setting **No Radiation** is activated and a handset is registered to the base that does not support this feature, **No Radiation** is automatically deactivated. As soon as this handset is de-registered, **No Radiation** will automatically be re-activated.

The wireless connection will only be established for an incoming or outgoing call and the connection will be delayed by about 2 seconds.

In order that a handset can establish a wireless connection with the base station more quickly for an incoming call, it must "listen" to the base station more often, i.e. scan the environment. This increases power consumption and reduces the standby and talk-time of the handset.

When **No Radiation** is activated, there will be no range display/range alarm on the handset. Contactability can be tested by attempting to establish a connection.

▶ Press and **hold** the Talk key  ... the dialling tone sounds.

Protection against unwanted calls

Time control for external calls



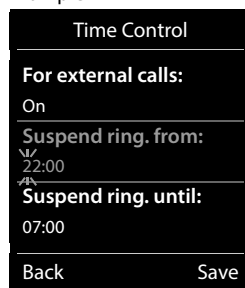
Date and time have been set.

Enter a time period during which the handset should suspend ringing to indicate external calls e.g. during the night.

▶ ▶ **Audio Settings** ▶ OK ▶ **Ringtones (H/Set)** ▶ OK ▶ **Time Control** ▶ **Change...** then

- Switch on/off: ▶ select **On** or **Off**
- Enter time: ▶ switch between **Suspend ring. from** and **Suspend ring. until** ▶ enter start and end in 4-digit format
- Save: ▶ **Save**

Example



The time control only applies to the handset for which the setting is configured.

The telephone will continue to ring for numbers that have been assigned to a VIP group in the directory.

Protection from anonymous callers

The handset will not ring if callers' numbers are not revealed. This setting can be applied to only one or to all registered handsets.

For one handset

▶ ▶ **Audio Settings** ▶ OK ▶ **Ringtones (H/Set)** ▶ OK ▶ **Anon. Calls Silent** ▶ **Edit** (= activated) ... the call is only signalled on the display

For all handsets

▶ ▶ **Settings** ▶ OK ▶ **Telephony** ▶ OK ▶ **Anonymous Calls** ▶ **Edit** (= activated) ▶ **Protection Mode:**

- No Protection** Anonymous calls are indicated in the same way as identified numbers.
- Silent Call** The telephone will not ring and the incoming call will only appear in the display.
- Block Call** The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.
- Save settings: ▶ **Save**

Switch off ringtone when in charging cradle

The handset will not ring when placed in the charging cradle. The call is only indicated on the display.

- ▶ ▶ ▶ **Audio Settings** ▶ OK ▶ **Ringtones (H/Set)** ▶ OK ▶ **Silent Charging** ▶ **Change** = ringtone is switched off when in charging cradle

Black list

When the black list function is activated, calls from black list numbers are not indicated or are only indicated in the display. These settings apply to all registered handsets.

The black list is enabled when **Silent Call** or **Block Call** is selected as the protection mode.

Displaying/editing the black list

- ▶ ▶ ▶ **Settings** ▶ OK ▶ **Telephony** ▶ OK ▶ **Blocklist** ▶ **Edit** ▶ **Blocked Numbers** ▶ OK ... the list of blocked numbers is displayed ... possible options:
- Create an entry: ▶ **New:** use to enter a number ▶ **Save**
- Delete an entry: ▶ select an entry ▶ **Delete** ... the entry is deleted

Transferring a number from a call list to the black list

- ▶ ▶ ▶ **Call Lists** ▶ OK ▶ **Accepted Calls/Missed Calls** ▶ OK ▶ select entry ▶ **Options** ▶ **Copy to Blocklist** ▶ OK

Setting the protection mode

- ▶ ▶ ▶ **Settings** ▶ OK ▶ **Telephony** ▶ OK ▶ **Blocklist** ▶ **Edit** ▶ **Protection Mode** ▶ OK ▶ select desired protection:
- | | |
|----------------------|---|
| No Protection | All calls are indicated, including from callers whose numbers are on the black list. |
| Silent Call | The telephone will not ring and the incoming call will only appear in the display. |
| Block Call | The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone. |
- Save settings: ▶ **Save**

Disable the ringtone (do not disturb)

You can use the **Do Not Disturb** function to prevent the handset signalling an incoming call.

- ▶ ▶ ▶ **Audio Settings** ▶ OK ▶ **Do Not Disturb** ▶ **Edit** = enabled
- The idle display shows "**Do not disturb**" active.
 - Incoming calls are not signalled but show up in the call list as missed calls.
 - Most messages are blocked. Exceptions: Appointments, alarm clock and anniversaries.



An incoming call occupies a line even if it is not signalled. If all the lines on the base are occupied, calls cannot be made.

Resource Directory















Sounds for ringtones and images that can be used as caller pictures (CLIP pictures) or as a screensaver are saved in the handset's resource directory. A range of monophonic and polyphonic sounds and pictures have been pre-set but further images and sounds can be downloaded using a PC (→ Gigaset QuickSync).

Media types

Type	Format
Sound Ringtones Monophonic Polyphonic Imported sounds	Internal Internal Internal WMA, MP3, WAV
Picture CLIP-picture Screensaver	BMP, JPG, GIF 240 x 172 pixels 240 x 320 pixels

If insufficient memory is available, you must delete one or more pictures or sounds before others can be saved.

Managing images (for screensaver and CLIP) and sounds






- ▶  ▶  **Additional Features** ▶ **OK** ▶  **Resource Directory** ▶ **OK** ... possible options:
 - View image: ▶  **Screensavers / Caller Pictures** ▶ **OK** ▶  select picture ▶ **View** ... the selected picture is displayed
 - Play sound: ▶  **Sounds** ▶ **OK** ▶  select sound ... the selected sound is played
 - Set volume: ▶ **Options** ▶ **Volume** ▶ **OK** ▶  select volume ▶ **Save**
 - Rename picture/sound:
 - ▶  **Screensavers / Caller Pictures / Sounds** ▶ **OK** ▶  select sound/image ▶ **Options** ▶ **Rename** ▶  delete name ▶  enter new name ▶ **Save** ... the entry is saved with the new name
 - Delete picture/sound:
 - ▶  **Screensavers / Caller Pictures / Sounds** ▶ **OK** ▶  select sound/picture ▶ **Options** ▶ **Delete Entry** ... the selected entry is deleted



The relevant options are not available if a picture/sound cannot be deleted.

Check memory

Display the available memory for screensavers and CLIP-pictures.

- ▶  ▶  ▶  **Additional Features** ▶ OK ▶  **Resource Directory** ▶ OK ▶  **Capacity** ▶ OK ... the percentage of available memory is displayed

Bluetooth

The handset is able to use Bluetooth™ to communicate wirelessly with other devices that also use this technology, e.g. to connect a Bluetooth headset or hearing aid.



Bluetooth is activated and the devices have been registered to the handset.

The following devices can be connected:

- A Bluetooth headset or hearing aid



The headset / hearing aid has the **Headset** or **Handsfree profile**. If both profiles are available, the handsfree profile is used to communicate.

It may take 5 seconds to establish a connection to the headset, whether a call is accepted using the headset or transferred to the headset, or a call is made from the headset.


- Up to 30 data devices (PCs, tablets or mobile phones) for the transmission of address book entries as a vCard or for the exchange of data with the computer.

In order for telephone numbers to be used further, the area code (international and local area code) must be saved to the telephone.

Operating Bluetooth devices → device user guides

Activating/deactivating Bluetooth mode

- ▶  ▶  ▶  **Bluetooth** ▶ OK ▶  **Activation** ▶ **Change** (☑ = activated)
If the local area code is still not saved: ▶  enter local area code ▶ OK

When in idle status, the activated Bluetooth mode is indicated on the handset by the  icon.

Making a device visible/invisible

When Bluetooth is enabled, the handset is visible to Bluetooth devices in range for 5 minutes. It is then invisible after this time.

Making a device visible again:

- ▶  ▶  ▶  **Bluetooth** ▶ OK ▶  **Visibility** ▶ **Change** (☑ = enabled)


The  icon in the status bar flashes whilst the handset is visible.







Even when the handset is invisible, requests from devices known as trustworthy are accepted.

Registering Bluetooth devices

The distance between the handset in Bluetooth mode and the active Bluetooth device (headset or data device) should not exceed 10 m.

 Only one headset / hearing device can be registered. When more than one headset is found, enable the one required using the checkbox (☑ = enabled).


▶  ▶   **Bluetooth** ▶ **OK** ▶  **Search Devices** ▶ **OK** ... the search starts (may take up to 30 seconds) ... the names of found devices are displayed ... possible options:

Register device: ▶ **Options** ▶  **Trust Device** ▶ **OK**

The subsequent process is dependent on the device to which the connection is being made. Normally, both devices show the same authentication code.

▶ Confirm the authentication code on both devices ... The devices are connected. The device is included in the list of known devices.

Showing information:

▶  Select the device as required ▶ **View** ... The device name and address are displayed, as well as functions possible for this device

Repeat search: ▶ **Options** ▶ **Repeat Search** ▶ **OK**

Cancel search: ▶ **Cancel**


Editing the list of known (trusted) devices

Open the list






▶  ▶   **Bluetooth** ▶ **OK** ▶  **Known Devices** ▶ **OK** ... the known devices are listed, an icon indicates the type of device

 Bluetooth headset

 Bluetooth data device

If a device is connected, the relevant icon is shown in the display header instead of .

Edit an entry

▶  ▶   **Bluetooth** ▶ **OK** ▶  **Known Devices** ▶ **OK** ▶  select entry ... possible options:

View an entry: ▶ **View** ... the device name and device address are displayed ▶ Press **OK** to go back

De-registering a device:


▶ **Options** ▶ **Delete Entry** ▶ **OK**

Deregister all devices:

▶ **Options** ▶ **Delete List** ▶ **OK**

Edit name:

▶ **Options** ▶ **Edit Name** ▶ **OK** ▶  edit name ▶ **Save**

 If an active Bluetooth device is de-registered, it may try to re-connect as a "non-registered device".






Rejecting/accepting a non-registered Bluetooth device

When Bluetooth is enabled or Visibility is activated, the handset is only visible to other Bluetooth devices for 5 minutes (→ p. 45). A device is only able to request a connection during this time. Also, a connection can only be established when a register process is started.

- ▶ Start a register process as described in Section **Registering Bluetooth devices**.

Changing the Bluetooth name of the handset

The handset is shown by this name on another Bluetooth device.

- ▶    **Bluetooth** ▶ OK ▶  **Own Device** ▶ OK ... the name and the device address are shown ▶ **Change** ▶  change the name ▶ **Save**

Additional functions using the PC interface



The **Gigaset QuickSync** program has been installed on the computer.

Free to download at → www.gigaset.com/quicksync

QuickSync functions:

- Synchronise the contact details of the handset with Microsoft® Outlook® or a Google™ account
- Download from the PC to the handset images for the CLIP display in the directory and for the screensaver
- Download audio files for ringtone melodies from the PC to the handset
- Initiate, take or reject phone calls on the PC
- Update firmware
- Save and restore the handset settings on the PC

For detailed information on all functions: → **Gigaset QuickSync** help system

Registering handset with QuickSync

- ▶ Connecting the handset to the computer via Bluetooth or via a USB data cable.



Connect the handset **directly** to the PC and **not** via a USB hub.



Data transfer using Bluetooth:

- The computer has Bluetooth capability.
- A USB data cable is not plugged in. If a USB data cable is plugged in during an existing Bluetooth connection, the Bluetooth connection is interrupted.

- ▶ Start the **Gigaset QuickSync** program on the PC ▶ Add device ... All devices detected by the program are displayed ▶ Select handset

Transferring data

- ▶ **Phone Explorer** ▶ **Select Screensaver / Caller images / Audio files** ▶ Use the icons in the header to down or upload files - add to or delete from the clipboard

The message **Data transfer in progress** is shown on the display during data transfer between the handset and PC. During this time, it is not possible to enter any data using the keypad and incoming calls are ignored.

Saving and restoring settings

Saving settings:


- ▶ **Save settings** ▶ select which data to save (**images, melodies / settings / contacts, call lists**) (= selected) ▶ **Save settings** ▶ select a storage location in the file system ▶ **OK** ... the data selected is saved (file name extension: .hsdat)

Restore settings:

- ▶ **Save settings** ▶ **Restore settings** ▶ Select a backup file in the file system ▶ **Open** ... the data saved is loaded onto the handset


The message **Data transfer in progress** is shown on the display during data transfer between the handset and PC. During this time, it is not possible to enter any data using the keypad and incoming calls are ignored.

Carrying out a firmware update



 Firmware updating is only possible via USB.

- ▶ **Update firmware** ... The current firmware version is shown ▶ **Update**

The update process may take up to 10 minutes (not including download time).

 Do not interrupt the process and do not remove the USB data cable.

The data are first downloaded from the online update server. The time required for this depends on Internet connection speed.



The display on your telephone is switched off, the Message key  and the Talk key  flash. Once the update is complete, your telephone will automatically restart.

Procedure in the event of an error

If the update procedure fails or the telephone no longer functions properly after the update, repeat the update procedure:

- ▶ End the **Gigaset QuickSync** program on the PC ▶ Remove the USB data cable from the telephone ▶ Remove the battery ▶ Re-insert the battery
- ▶ Carry out the firmware update again as described above

If the update procedure fails more than once or it is no longer possible to connect to the PC, carry out the **Emergency Update**:

- ▶ End the **Gigaset QuickSync** program on the PC ▶ Remove the USB data cable from the telephone ▶ Remove the battery
- ▶ Press and hold keys **4** and **6** at the same time with the forefinger and middle finger ▶ Replace the battery
- ▶ Release keys **4** and **6** ... the Message key  and the Talk key  will flash alternately
- ▶ Carry out the firmware update as described above



Always save pictures and sounds uploaded onto the handset on the PC, as they are deleted during an **Emergency Update**.

Expanding the functionality of the telephone

Multiple handsets

Up to six handsets can be registered to the base station.

Each registered device is assigned an internal number (1 – 6) and an internal name (INT 1 – INT 6). The number or name assigned can be changed.

If all internal numbers have already been assigned at the base station: ► de-register a handset that is no longer needed

Registering the handset

A handset can be registered on up to four base stations.



Registration must be initiated on the base station **and** on the handset.
Both must be carried out **within 60 secs.**

On the base station

► Press and hold the Registration/Paging key on the base station (approx. 3 secs)

On the handset

► ► ► **Settings** ► **OK** ► **Registration** ► **OK** ► **Register Handset** ► **OK** ... an available base station is sought ► **Enter system PIN (default setting: 0000)** ► **OK**



If the handset is already registered with four bases, select the base to be replaced by the new base.

Once registration is complete, the handset returns to idle status. The internal number of the handset appears in the display, e.g. INT 1. If not, repeat the procedure.



Maximum possible number of handsets registered to the base station (all internal numbers assigned): The handset with the highest internal number is replaced by the new one. If this is not possible, because a conversation is being held on this handset, for example, the message **No free Internal Number** is given. ► De-register a handset that is no longer required and repeat the registration procedure



Some Gigaset bases and bases/routers from third party manufacturers might not be fully compatible with the handset and not all functions are displayed correctly. In such cases, use menu entry **Basic Registration**. This guarantees correct displays on the handset, but can entail restrictions for some functions.

Registering a handset to multiple base stations

Your handset can be registered to up to four base stations. The active base station is the base station to which the handset was last registered. The other base stations remain saved in the list of available base stations.

- ▶ ▶ ▶ Settings ▶ OK ▶ Registration ▶ OK ▶ Select Base ▶ OK ... possible options:

Change active base station:

- ▶ use or **Best Base** to select base station ▶ **Select**
(= selected)

Best Base: The handset chooses the base station with the best reception as soon as it loses connection to the current base station.

Change name of a base station:

- ▶ use to select a base station ▶ **Select** (= selected) ▶ **Name** ▶ change name ▶ **Save**

De-registering the handset

- ▶ ▶ ▶ Settings ▶ OK ▶ Registration ▶ OK ▶ De-reg. Handset ▶ OK ... the handset being used is selected ▶ use to select a different handset if desired ▶ OK ▶ enter system PIN if desired ▶ OK ▶ confirm de-registration with **Yes**

If the handset is still registered to other bases, it switches to the base with the best reception (**Best Base**).

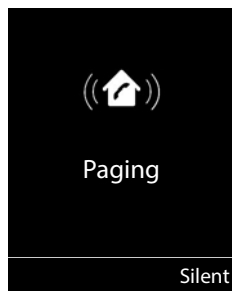
Locating a handset (Paging)

- ▶ **Briefly** press the Registration/paging key on the base station.

All handsets will ring at the same time (paging), even if ringtones are switched off.



Ending the search



- ▶ **Briefly** press the registration/paging key on the base station
- or ▶ Press the End call key on the handset
- or ▶ Press the display key **Silent** on the handset
- or ▶ No action. After approx. 30 seconds, the paging call will end automatically.



Changing the handset name and internal number

When registering multiple handsets, they will automatically be assigned the names **INT 1**, **INT 2** etc. Each handset will automatically be assigned the lowest unassigned internal number. The internal number is shown as the name of the handset on the display e.g. **INT 2**. You can change the names and the numbers of handsets. The name must not exceed 10 characters in length.

▶  ... the list of handsets is opened, the current handset is highlighted with < ▶ use  to select a handset ... possible options:

Edit name: ▶ **Options** ▶  **Rename** ▶ **OK** ▶ use **<C** to delete the current name ▶ use  to enter a new name ▶ **OK**

Edit number: ▶ **Options** ▶  **Edit Handset No.** ▶ **OK** ▶ use  to select a number ▶ **Save**

Repeater

A repeater increases the receiving range between the Gigaset handset and the base station.

The registration procedure for a repeater depends on the version of the repeater being used.

- Repeater without encryption, e.g. Gigaset repeater prior to Version 2.0
- Repeater with encryption, e.g. Gigaset repeater later than Version 2.0

Further information about the Gigaset repeater can be found in the repeater user guide and at → www.gigaset.com.

Repeater without encryption

Activate Maximum Range/deactivate No Radiation

▶  ▶  ▶  **Settings** ▶ **OK** ▶  **ECO DECT** ▶ **OK** ▶ **Maximum Range** ▶ **Change** (= activated) ▶  **No Radiation** ▶ **Change** (= deactivated)

Disabling encryption

▶  ▶  ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **Encryption** ▶ **Change** (= deactivated)

Registering a repeater

▶ Connect the repeater to the mains power supply ▶ Press and **hold** the Registration/paging key on the telephone base station (min. 3 secs) ... the repeater is automatically registered

It is possible to register more than one Gigaset repeater.

Repeater with encryption



Encryption is activated (default setting).

Registering a repeater

- ▶ Connect the repeater to the mains power supply ▶ Press and **hold** the Registration/paging key on the telephone base station (min. 3 secs) . . . the repeater is automatically registered







Up to 2 repeaters may be registered.

The ECO DECT function **Maximum Range** is activated and the **No Radiation** function is deactivated. The settings cannot be changed whilst the repeater is registered.

As soon as a repeater is registered, it will appear in the repeater list under

 **Settings** ▶ **System** ▶ **Repeater**






De-registering a repeater

- ▶  ▶   **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **Repeater** ▶ **OK** ▶ use  to select repeater ▶ **De-reg.** ▶ **Yes**

Operation with a router

When operating on the analogue connection of a router, any **echoes** that may occur can be reduced by activating **XES mode 1** (XES = eXtended Echo Suppression).

If the **XES mode 1** does not sufficiently suppress the occurring echoes: activate **XES mode 2**.

- ▶  ▶ * ▶ # ▶ 0 ▶ 5 ▶ # ▶ 7 ▶ 0 ▶  ▶ press one of the following keys
 -  ▶ **OK** Normal mode
 -  ▶ **OK** XES mode 1
 -  ▶ **OK** XES mode 2



If there are no problems with echoes, the normal mode (factory settings) should be activated.

Operation with a PABX

To find out which settings are required for a PABX, please refer to the PABX user guide.

Setting the flash time

- ▶ ▶ Settings ▶ OK ▶ Telephony ▶ OK ▶ Recall ▶ OK ... possible flash times are listed ▶ use to select flash time ▶ Select (= selected)

Saving an access code (outside line code)

Setting the access code (e.g. "0") for dialling using the fixed line network.

- ▶ ▶ Settings ▶ OK ▶ Telephony ▶ OK ▶ Access Code ▶ OK ... then
- Fixed line network: ▶ **Access external line with:** use to enter or change access code, max. 3 digits
- Rule: ▶ For ▶ use to select when the access code should be dialled
- Call Lists:** The access code will only prefix numbers from a list (list of answered calls, list of missed calls).
- All Calls:** The access code prefixes all numbers dialled.
- Off:** The access code is deactivated and does not prefix any telephone number.
- Save: ▶ **Save**

Setting pauses

- ▶ ▶ * # ↔ 0 ↵ 5 # ↔ ... then
- | | | |
|---|---------|-------------------|
| Pause after line seizure: | 1 sec | ▶ 6 ▶ ▶ OK |
| | 3 secs | ▶ 6 ▶ 2 ▶ OK |
| | 7 secs | ▶ 6 ▶ 3 ▶ OK |
| Pause after Recall key (flash): | 800 ms | ▶ 2 ▶ ▶ OK |
| | 1600 ms | ▶ 2 ▶ 2 ▶ OK |
| | 3200 ms | ▶ 2 ▶ 3 ▶ OK |
| Dialling pause (pause after access code): | 1 sec | ▶ 1 sec ▶ ▶ OK |
| | 2 secs | ▶ 1 sec ▶ 2 ▶ OK |
| | 3 secs | ▶ 1 sec ▶ 3 ▶ OK |
| | 6 secs | ▶ 1 sec ▶ 4 ▶ OK |

To enter dialling pause when dialling

- ▶ Press and hold the hash key ... a P appears in the display.

Adjusting the telephone settings

Handset

Changing the language

- ▶ ▶ ▶ **Settings** ▶ OK ▶ **Language** ▶ OK ▶ select language ▶
Select (= selected)

If the handset has been set to an incomprehensible language:

- ▶ ▶ Press the keys **slowly** one after the other ▶ select the correct language ▶ press the right display key

Select country

Select the country where you are using the phone. Your selection is used for country-specific defaults.

- ▶ ▶ ▶ **Settings** ▶ OK ▶ **Telephony** ▶ OK ▶ **Country** ▶ OK ▶ select the country ▶ **Select** (= selected)

Display and keypad

Screensaver

A digital or analogue clock and a range of pictures can be selected to be displayed as a screensaver when in idle status.

- ▶ ▶ ▶ **Settings** ▶ OK ▶ **Display + Keypad** ▶ OK ▶ **Screensaver** ▶ **Edit** (= on) ... then
 - Switch on/off: ▶ **Activation:** select **On** or **Off**
 - Select screensaver: ▶ **Selection** ▶ select a screensaver (**Digital Clock / Analog Clock / <Pictures> / Slideshow**)
 - View screensaver: ▶ **View**
 - Save selection: ▶ **Save**

The screensaver is activated approx. 10 seconds after the display has changed to idle status.







All pictures from the **Screensaver** folder of the **Resource Directory** are available for selection.

End screensaver

- ▶ Press the End call key **briefly** ... the display changes to idle status

Large font

Show text and icons in call lists and in the directory in a larger size in order to improve legibility. Only one entry is shown in the display and names are abbreviated if necessary.

- ▶  ▶   Settings ▶ OK ▶  Display + Keypad ▶ OK ▶  Large Font ▶ Change  = on)

Colour scheme








You can choose from a range of colour combinations for the display.

- ▶  ▶   Settings ▶ OK ▶  Display + Keypad ▶ OK ▶  Colour Schemes ▶ OK ▶  select the desired colour scheme ▶ Select  = selected)

Display backlight

The display backlight always illuminates when the handset is taken out of the base station/ charging cradle or when a key is pressed. Any **digit keys** that are pressed appear on the display for pre-dialling.

Switch the display backlight on/off when in idle status:

- ▶  ▶   Settings ▶ OK ▶  Display + Keypad ▶ OK ▶  Display Backlight ▶ OK ▶  select when the setting is applied (In Charger / Out of Charger / In Talk State) ▶ select in each case with  On or Off ▶ Save



The handset's standby time may be significantly reduced if the display backlight is switched on.







Keypad illumination

The keypad has 5 levels of brightness to choose from.

- ▶  ▶   Settings ▶ OK ▶  Display + Keypad ▶ OK ▶  Key Illumination ▶ OK ▶  select Intensity (1 - 5) ▶ Save

Activating/deactivating automatic keypad lock

Automatically lock the keypad when the handset has been in idle status for around 15 seconds.

- ▶  ▶   Settings ▶ OK ▶  Display + Keypad ▶ OK ▶  Auto Keypadlock ▶ Change  = on)

Tones and signals

Call volume

You can set the volume of the earpiece, handsfree function and headset on 5 levels independently of each other.



Changes are only saved permanently in **Profile Personal**.

During a conversation

▶ **Handset Volume** ▶ select volume ▶ **Save** ... the setting is saved

In idle status

▶ **Handset Volume** ▶ select what the setting is to apply for (**Earpiece / Speaker / Corded headset**) ▶ select the volume ▶ **Save** ... The setting is saved

or

▶ ▶ ▶ **Audio Settings** ▶ **OK** ▶ **Handset Volume** ▶ **OK** ▶ select what the setting is to apply for (**Earpiece / Speaker / Corded headset**) ▶ set the volume ▶ **Save**

Automatic volume control



Crescendo is **not** set for the ringtone volume (→ p. 58).

The phone is able to automatically adjust the volume of the receiver and ringtone to the ambient volume. Here you can set the sensitivity with which the phone reacts to changes in noise level (**Very High, High, Medium, Low, Very Low**).

▶ ▶ ▶ **Audio Settings** ▶ **OK** ▶ **Smart Volume** ▶ **OK** ▶ **Smart Earpiece Vol. / Smart Ringtone Vol.** ▶ **Edit**

Enable/disable: ▶ **Activation:** select **On** or **Off**

Adjust the sensor: ▶ **Sensitivity** ▶ adjust the sensor sensitivity

Save: ▶ **Save**

Headset – volume correction

Change the call volume for the wired headset. In addition to the standard settings for the call volumes, here you can compensate the audio setting characteristics of your headset.

▶ ▶ ▶ **Audio Settings** ▶ **OK** ▶ **Corded Hdst Boost** ▶ set the volume ▶ **Save**

Microphone sensitivity

Adjust the sensitivity of the microphone for the receiver or wired headset. This gives you improved acoustics in loud environments and when there are echoes.

- ▶  ▶  ▶  **Audio Settings** ▶ OK ▶ **Mic Sensitivity** ▶ OK ▶  select what the setting applies for (**Earpiece / Corded headset**) ▶  adjust the sensitivity ▶ **Save**

Earpiece and handsfree profile

Select a profile for the **earpiece** and **handsfree mode** in order to adapt the telephone as much as possible to the surroundings. Check which is the most comfortable profile for you and your caller.

- ▶  ▶  ▶  **Audio Settings** ▶ OK ▶  **Acoustic Profiles** ▶  **Earpiece Profiles / Handsfree Profiles** ▶ OK ▶  select profile ▶ **Select** ( = selected)







Earpiece Profiles: **High frequency** or **Low frequency** (default setting)

Handsfree Profiles: **Standard** (default setting) or **Reduced Echo**

Ringtones

Ringtone volume

Set different ringtone volumes for internal and external calls.








- ▶  ▶  ▶  **Audio Settings** ▶ OK ▶  **Ringtones (H/Set)** ▶ OK ▶ **Volume** ▶ OK ▶  Select **Internal calls and appointments** or **External calls** ▶  Set the volume on 5 levels or **Crescendo** (increasing volume) ▶ **Save**



Changes are only saved permanently in **Profile Personal**.



Ringtone melody

Set different ringtones for internal and external calls.

- ▶  ▶  ▶  **Audio Settings** ▶ OK ▶  **Ringtones (H/Set)** ▶ OK ▶  **Melodies** ▶ OK ▶  Select **Internal Calls** or **External calls** ▶  Select the ringtone/melody in each case ▶ **Save**

Switching the ringtone on/off

Switching the ringtone off permanently

▶ Use the  key to set the **Profile Silent** ... The following icon appears in the status bar: 


or: Enable "Do not disturb"

▶  ▶   **Audio Settings** ▶ **OK** ▶  **Do Not Disturb** ▶ **Change**  = enabled)

Switching the ringtone on permanently

Use the  key to set **Profile Loud** or **Profile Personal**


Switching the ringtone off for the current call

▶ **Silent** or press the End call key 

Switching the alert tone (beep) on/off

Switch on an alert tone (beep) instead of the ringtone:

▶ Use the Profile key to select  **Profile Silent** ▶ **Press Beep** within 3 seconds ... The following is shown in the status bar: 

Switching off the alert tone: ▶ Use the Profile  key to change profile





Switching the silent alert on/off

Incoming calls and other messages are indicated by a silent alert.

▶  ▶   **Audio Settings** ▶ **OK** ▶  **Silent Alert** ▶ **Change**  = on)

Switching advisory tones on/off

The handset notifies acoustically about different activities and statuses. These advisory tones can be switched on/off independently of each other.

▶  ▶   **Audio Settings** ▶ **OK** ▶  **Advisory Tones** ▶ **OK** ... then

Tone when keys are pressed:

▶ **Key Tones:**  select **On** or **Off**

Confirmation/error tone after making entries, advisory tone when a new message has been received:

▶  **Confirmation** ▶  select **On** or **Off**

Warning tone when there are fewer than 10 minutes of talktime remaining (every 60 seconds):

▶  **Battery** ▶  select **On** or **Off**

Warning tone when the handset is moved out of range of the base station:

▶  **Out of Range:**  select **On** or **Off**

Save settings:

▶ **Save**

Auto answer

When Auto answer is enabled, the handset accepts an incoming call as soon as it is removed from the charging cradle.

- ▶ ▶ ▶ Settings ▶ OK ▶ Telephony ▶ OK ▶ Auto Answer ▶ Change
 = activated)

Regardless of the **Auto Answer** setting, the connection ends as soon as you place the handset back in the charging cradle. Exception: Press and hold the handsfree key for a further 2 seconds while placing the handset in the charging cradle.

Emergency numbers

You can enter up to three phone numbers as emergency numbers - that you can also dial when the keypad lock is PIN-protected.

- ▶ ▶ ▶ Settings ▶ OK ▶ Telephony ▶ OK ▶ Emergency Numbers ▶ OK ▶ select an entry (--- = empty entry) ▶ Change ▶ enter the name for the emergency number ▶ enter the emergency number ▶ Save

Delete entry: ▶ delete the name and phone number ▶ Save

Fast access to numbers and functions

Assigning a number to digit keys (quick dial)

It is possible to assign a **number from the directory** to the keys to .



A number has not been assigned to the digit key.

- ▶ Press and **hold** the digit key

or

- ▶ **Briefly** press the digit key ▶ Press the display key **QuickDial**

The directory opens.

- ▶ use to select an entry ▶ OK ▶ use to select a number if necessary ▶ OK ... the entry is saved to the digit key



If the entry in the directory is deleted later, this will not affect the assignment of the digit key.

Dialling a number

- ▶ Press and **hold** the digit key ... the number is dialled immediately


or

- ▶ **Briefly** press the digit key ... the number/name (possibly in abbreviated form) is shown on the left display key ▶ press the display key ... the number is dialled

Changing the digit key assignment

- ▶ **Briefly** press the digit key ▶ **Change** ... the directory is opened ... possible options:

Change the assignment:


- ▶  select an entry ▶ **OK** ▶ select a number if required ▶ **OK**

Delete the assignment:

- ▶ **Clear Key**

Assigning display keys / Changing assignments

The left and right display keys have a **function** preset by default when in idle mode. The key can be re-assigned.

- ▶ Press and **hold** the left or right display key in idle status ... the list of possible key assignments is opened ▶  select the function ▶ **OK** ... The assignment of the display key is changed





Possible functions: **Alarm Clock, Redial, Handset Directory** ... More functions are available in **More Functions...**

Starting a function

With the telephone in idle status: ▶ **Briefly** press ... the assigned function is executed

Testing DECT encryption

When this function is enabled, the handset tests whether the DECT connection to the base is secure, i.e. is encrypted. If not, a message is shown on the display.

- ▶  ▶   **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **Security Check** ▶ **Change** (= enabled)



If a repeater without encryption is used, the secure connection test must be disabled.

If, on the base, encryption is disabled at a later time whilst the secure connection test is enabled (because a repeater needs to be connected for example), **Security Info - Press INFO** is shown on the handset.

- ▶ **Info** ... the situation is explained ▶ **Sec. off** ... the secure connection test is disabled

During a call


A sound and a message on the display indicate when encryption is disabled on the base during a call.

Continue call: ▶ **Yes**

Stop call: ▶ **No**

If neither is pressed, the call is stopped automatically after a certain time.








Testing the secure connection status during a call:

- ▶ Press the Hash key  **for a longer time** ... the secure connection status is shown on the display

Changing the handset PIN

The handset is protected against unauthorised use by a PIN. The handset PIN must be entered e. g. when switching off the keypad lock.

Change the handset's 4-digit PIN (default setting: **0000**):






▶  ▶  ▶  Settings ▶ OK ▶  System ▶ OK ▶  Handset PIN ▶ OK ▶  enter the current PIN ▶ OK ▶  enter the new handset PIN ▶ OK



If the correct handset PIN is not entered after 5 failed attempts, a 15-second timer is started. Every failed attempt thereafter doubles the timer (up to a maximum delay of 8 hours between PIN entry attempts).

Resetting a handset

Reset any individual settings and changes that you have made.

▶  ▶  ▶  Settings ▶ OK ▶  System ▶ OK ▶  Handset Reset ▶ OK ▶ Yes ... the handset's settings are reset



The following settings are **not** affected by a reset

- Registration of the handset to the base station
- Date and time
- Directory entries and call lists

Resetting the handset to the default settings

Reset all settings and personal information.

▶  ▶  ▶  Settings ▶ OK ▶  System ▶ OK ▶  Erase Handset ▶ OK ▶  enter the current PIN ▶ OK

All user information, lists, the directory and the handset registration with the base are erased. The Registration wizard is started.

System

Date and time

To ensure you have the correct time for incoming calls and to use the alarm clock and calendar, for example, the date and time must be set.

If the date and time have not yet been set on the handset, the display key **Set Time** appears.

- ▶ Press the display key **Set Time**

or

- ▶ ▶ **Settings** ▶ OK ▶ **Date/Time** ▶ OK ... then
 - Set the date: ▶ **Date:** use to enter the day, month and year in 8-digit format
 - Set the time: ▶ **Time** ▶ enter hours and minutes in 4-digit format
 - Save settings: ▶ **Save**

Own area code

Your area code (international and local area code) must be saved on the phone before you can transfer phone numbers (e.g. in vCards).

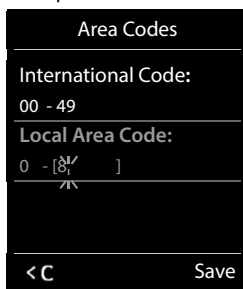
Some of these numbers are already preset.

- ▶ ▶ **Settings** ▶ OK ▶ **Telephony** ▶ OK ▶ **Area Codes** ▶ OK ▶ Check (pre-)set area code

Edit the number:

- ▶ select/switch entry field ▶ change entry position ▶ delete digit if desired ▶ enter digit ▶ **Save**

Example



Activating/deactivating music on hold

- ▶ ▶ **Audio Settings** ▶ OK ▶ **Music on hold** ▶ Change = activated)

Changing the system PIN

Secure the telephone's system settings with a system PIN. You must enter the system PIN when, for example, (de)registering a handset or resetting to the default settings.

Change the telephone's 4-digit system PIN (default setting: 0000):

- ▶ ▶ **Settings** ▶ OK ▶ **System** ▶ OK ▶ **System PIN** ▶ OK ▶ use to enter the current PIN (if other than 0000) ▶ OK ▶ use to enter new system PIN ▶ **Save**

Resetting system PIN

Resetting the base station to the original PIN **0000**:

- ▶ Unplug the network cable from the base station ▶ Press and hold the Registration/Paging key on the base station ▶ At the same time reconnect the network cable to the base station ▶ Press and hold the key for at least 5 secs . . . the base station is reset and the system PIN is set to **0000**



All handsets are de-registered and must be re-registered. All settings are returned to default settings.

Restoring the phone to default settings

- ▶ ▶ ▶ **Settings** ▶ **OK** ▶ **System** ▶ **OK** ▶ **Base Reset** ▶ **OK** ▶ use to enter system PIN ▶ **OK** ▶ **Yes** . . . the base station is restarted. The restart takes around 10 seconds



When the settings are reset

- the date and time are retained,
- handsets are still registered,
- the system PIN is retained,
- **Maximum Range** is activated and **No Radiation** is deactivated.


Appendix

Questions and answers

Possible solutions are available online at → www.gigaset.com/service

Troubleshooting

The display is blank.

- The handset is not activated. ▶ Press and hold .
- The battery is empty. ▶ Charge the battery or replace it

"No Base" flashes on the display.

- The handset is outside the range of the base station. ▶ Move the handset closer to the base station
- The base is not activated. ▶ Check the base station power adapter
- The base station's range is reduced because **Maximum Range** is deactivated.
 - ▶ Activate **Maximum Range** or reduce the distance between the handset and base station

"Please register handset" flashes on the display.

- The handset has not yet been registered or was de-registered due to the registration of an additional handset (more than 6 DECT registrations). ▶ Re-register the handset

Your settings are not accepted.

- The wrong profile has been set. ▶ Set **Profile Personal** ... then make changes to the device settings.

The handset does not ring.

- The ringtone is deactivated. ▶ Activate ringtone
- Call forwarding is set. ▶ Deactivate call forwarding.
- The phone does not ring if the caller has withheld his number.
 - ▶ Activate the ringtone for anonymous calls.
- The phone does not ring during a specific period or for certain numbers.
 - ▶ Check the time control for external calls

No ringtone/dial tone from the fixed line network.

- Incorrect phone cable. ▶ Please always use the phone cable supplied or ensure that the pin connections are correct when purchasing from a retailer.

The connection always terminates after approx. 30 seconds.

- A repeater (earlier than Version 2.0) has been activated or deactivated. ▶ Switch the handset off and back on again.

Error tone sounds after system PIN prompt.

- You have entered the wrong system PIN. ▶ Repeat the process, reset the system PIN to 0000 if required

Forgotten system PIN.

- ▶ Reset the system PIN to 0000

The other party cannot hear you.

- The handset is "muted". ▶ Activate the microphone again

Some of the network services do not work as specified.

- Features are not enabled. ▶ Contact the network provider for details.

The caller's number is not displayed.

- **Calling Line Identification (CLI)** is not enabled for the caller. ▶ The **caller** should ask the network provider to enable Calling Line Identification (CLI).
- **Calling Line Identification Presentation (CLIP)** is not supported or enabled by the network provider. ▶ Ask the network provider to enable Caller Line Identification Presentation (CLIP).
- The telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.
 - ▶ Reset the system: Briefly pull out the power plug. Reinsert the plug and wait until the device restarts.
 - ▶ Check the settings on the PABX and activate phone number display, if necessary. To do this, search for terms such as CLIP, calling line identification, telephone number identification, caller ID, ... in the system user guide or ask the system manufacturer.

You hear an error tone when keying in (descending tone sequence).

- Action has failed/invalid input. ▶ Repeat the process. Read the display and refer to the user guide if necessary.

No time is specified for a message in the call list.

- Date/time are not set. ▶ Set the date/time.

Registration or connection problems with a Bluetooth headset.

- ▶ Reset the Bluetooth headset (see headset user guide).
- ▶ Delete the registration data on the handset by de-registering the device.
- ▶ Repeat the registration procedure.

Customer Service & Help

Do you have any questions?

For quick help and information, please refer to this user guide or visit gigaset.com/pro.

For online information and services concerning

- Products
- Documents
- Interop
- Firmware
- FAQ
- Support

please refer to wiki.gigasetpro.com.

For further information our Gigaset specialised reseller will be happy to help you related to your Gigaset product.

Manufacturer's advice

Authorisation

This device is intended for analogue phone lines in your network

Country-specific requirements have been taken into consideration.

Gigaset Communications GmbH hereby declares that the following radio equipment types are in compliance with Directive 2014/53/EU and the Radio Equipment Regulations 2017:

Gigaset N210 PRO

The full text of the EU and UK declaration of conformity is available at the following internet address:

www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

Data protection

We at Gigaset take the protection of our customers' data very seriously. It is precisely for this reason that we are ensuring all our products feature "Privacy by Design" as standard. All information we collect is used to make our products as good as possible. In the process, we ensure your details are protected and only used for the purposes of making available to you a product or service. We know which path your data takes through the company and ensure this happens in line with data protection specifications in a secure and protected manner.

The full text of the privacy policy is available from: www.gigaset.com/privacy-policy

Environment

Our environmental statement

We at Gigaset Communications GmbH are aware of our social responsibility. That is why we actively take steps to create a better world. In all areas of our business – from product planning and production to sales and waste of disposal – following our environmental conscience in everything we do is of utmost importance to us.

Learn more about our earth-friendly products and processes online at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

UK: The Waste Electrical and Electronic Equipment Regulations 2013.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid

If the device comes into contact with liquid:

- 1 **Disconnect the power supply.**
- 2 Allow the liquid to drain from the device.
- 3 Pat all parts dry.
- 4 Place the device in a dry, warm place **for at least 72 hours** (not in a microwave, oven etc.) with the keypad facing down (if applicable).
- 5 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Technical data

Base power consumption

Standby:	approx. 0.50 W
During a call:	approx. 0.60 W

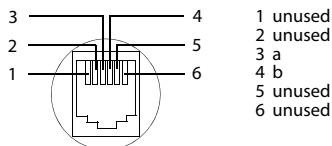
General specifications

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex mode	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 μ s
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors
Base station power supply	230 V ~/50 Hz
Environmental conditions for operation	+5 °C to +45 °C; 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)

Bluetooth

Radio frequency range	2402-2480 MHz
Transmission power	4 mW pulse power

Pin connections on the telephone jack












Power adapter for the base









Manufacturer	Salom Electric (Xiamen) Co. Ltd. Commercial registration number: 91350200612003878C 31 Building, Huli Industrial District, Xiamen, Fujian 361006, P.R. China
	Salcomp (Shenzen) Co. Ltd. Commercial registration number: 91440300618932635P Salcomp Road, Furond Industrial Area, Xinqiao, Shajing, Baoan District, Shenzen 518125 China
Model identifier	C707/C769
Input voltage	230 V
Input AC frequency	50 Hz
Output voltage	6.5 V
Output current	0.3 A
Output power	1.95 W
Average active efficiency	> 71.5 %
Efficiency at low load (10%)	not relevant – only at output power > 10 W
No-load power consumption	< 0.10 W

Display icons




The following icons are displayed depending on the settings and the operating status of your telephone.


Icons in the status bar

Icon	Meaning
	Signal strength (No Radiation off) 1% -100%
	white, if Maximum Range on; green, if Maximum Range off
	Red: no connection to the base station
	No Radiation activated: white, if Maximum Range on; green, if Maximum Range off
	Profile Silent activated (Ringtone switched off)
	"Beep" ringtone activated
	Keypad lock activated
	Bluetooth enabled
	Headset / hearing aid connected via Bluetooth






Icon	Meaning
	Data device connected via Bluetooth
	"Do not disturb" enabled
	Battery charge status:
	White: between 11% and 100% charged
	Red: less than 11% charged
	Flashes red: battery almost empty (approx. 5 minutes of talktime left)
	Battery is charging (current charge status):
	0% - 100%





Display key icons

Icon	Meaning
	Last number redial
	Delete text
	Open the directory





Icon	Meaning
	Copy number to the directory




Display icons to indicate . . .

Icon	Meaning
	External call
	Internal call
	Establishing a call (outgoing call)
	Connection established
	No connection established/ connection terminated

Icon	Meaning
	Reminder for appointment
	Reminder for anniversary
	Alarm call
	Countdown timer

Other display icons

Icon	Meaning
	Alarm clock is activated, display with alarm time
	Timer switched on, display with countdown
	Action complete (green)
	Action failed (red)

Icon	Meaning
	Information
	(Security) prompt
	Please wait ...

Menu overview



Not all functions described in the user guide are available in all countries or from all network providers.

Open the main menu: ► when handset is in idle status press



Select Services

Call Divert	→ p. 23
Call Waiting	→ p. 22
Ringback Off	→ p. 23



Bluetooth

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Visibility	→ p. 45
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Known Devices	→ p. 46
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Additional Features

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Screensavers	→ p. 44
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Call Lists

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Audio Settings

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Smart Volume	
Smart Earpiece Vol.	→ p. 57
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Ringtones (H/Set)	Volume	→ p. 58
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	Anon. Calls Silent	→ p. 42
	Silent Charging	→ p. 43
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Voice Mail

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Organizer

Calendar	→ p. 37
Timer	→ p. 39
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Missed Appts	→ p. 38



Directory

	→ p. 26
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Contacts

When a Bluetooth device with directory is coupled

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