

Sunbeam Phone

User Manual

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Voicemail

Listen to your voicemails

Accessing voicemail

Your phone provides several ways to access your voicemail, but some features, such as visual voicemail may not be supported by your cellular provider.

You must have a SIM card installed and active cellular service to use voicemail.

Standard Voicemail

To use standard voicemail:

- Call your mailbox by long-pressing the 1 key on your phone's keypad.
- Follow the prompts to set up and access your messages.

Visual Voicemail

Visual voicemail is only supported on Verizon and T-Mobile, it does not work with AT&T.;

You may need to contact your carrier to enable visual voicemail before you are able to use it. If your carrier enables visual voicemail, the device will configure it automatically.

Calls

Your phone maintains a log of all calls and provides features for managing calls. To view your call log, and access these features, simply press the green key on your keypad, or select Call Log in the main menu.

Dialing a number

Sunbeam phones allow you to quickly dial a number by pressing the corresponding keys on the keypad then press .

Dialing a Contact

To dial a contact, you can open the contact in your contact list, then press . You can also search for and call a contact from the home screen by typing the contact's name or number. Select the contact from the results using the D-pad then press .

Conference Call

The Sunbeam phone will allow the user to conference several phones on a single call, or swap between several callers on a single call. To utilize this feature:

- Place a call to one of the parties to be in the conference.
- When the first party answers, use the left D pad key to display Add to call.
- Enter the number you wish to call or search for the contact's name by entering it in the display.
- Press the green send key to initiate the second call.
- When the second party answers, the user will have the option of merging the two calls or swapping between the two calls using the left key to merge calls and the right D-pad key to swap between calls.
- After the choice to merge or swap calls has been made, the user will be given the opportunity to add another caller if desired. Once a group of callers are merged, they cannot be swapped. A newly contacted number can be assigned to swap with an already merged group.
- While in a conference call, pressing the menu button will display selectable options such as mute, speaker, hold, and add call. The *Manage* option allows the conference initiator to administrate calls currently in the conference.

Call History

The recent call history can be accessed by pressing the key from the home screen or by choosing *Call Log* from the feature list.

The Call Log stores information about calls made from or to the phone. Calls from the same number will be grouped together with only the most recent showing. Outgoing calls are signified by a green ascending arrow. Incoming calls are denoted with a green descending arrow. Missed calls are identified by a red broken arrow. These icons show to the left of the name or number associated with the call. Selecting *Menu* in the Call Log will display a list of user options. Below are the various menu options and their functions. From the Call Log, select the name or number desired and scroll to the desired function.

Block Number

This allows the user to block the current number.

Save New Contact

This allows the user to save the current number to create a new contact.

Add to Contact

Directs the user to the Contacts menu to choose an existing contact to add the current number to.

Blocked List

Navigate to and select Blocked List to display all numbers currently blocked on this device.

Dial

Selecting this option gives the user the opportunity to initiate a call from the phone by dialing the appropriate number.

Filter

Allows the user to filter calls within the log using sort parameters such as All, Missed, Incoming, Outgoing, and Rejected.

Edit Quick Replies

Quick replies can be edited or replaced by the user. Select Save to keep any changes that you have made. Text enabled Sunbeam devices are limited to 5 quick replies. Additional quick replies cannot be added.

Clear All Call History

Allows the user to delete the entire call log, which can help speed up call log loading. This selection requires the user to confirm their choice as this action cannot be undone.

Speed Dials

Sunbeam phones offer a speed dial feature, this can be used by long pressing one of the number keys on the keypad or by typing the speed dial number at the home screen, then press to call the contact or to open a text message conversation. You can set a speed dial from the home screen or from contacts.

Method 1

At the home screen press the key you wish to assign the speed dial to. Next select *Set Speed Dial* and choose a contact. Press *OK* to save the speed dial.

Method 2

Open the contact you wish to assign a speed dial number to. Press *Menu>Set Speed Dial>*enter the number you wish to use and press *Set* to save.

Tip The 1 key is used for voicemail and cannot be overwritten with another number.

Contacts

The Contacts feature of your device is used to store phone numbers and other information about the people and companies you call. You can store multiple numbers per contact, as well as other information such as email addresses and notes.

Add a new contact

To add a new contact to the contacts list, open the contacts function and select *Menu*. Select *New Contact* from the menu. Enter the desired text in each field. When you have completed entering the text, press menu and select *Save* to save the contact.

You can also save the contact to your favorites list by selecting the star icon *Add to favorites*.

Edit or delete existing contacts

To delete a contact, navigate to the selected contact. Press the center key. Press the menu key and select *Delete Contact* from the menu options. Confirm your selection to remove the contact from your device.

Multiple contacts can be deleted from the phone in with a single action if more than one contact is selected from the contacts list.

To edit a contact, navigate to the selected contact. Press the center key. Press the menu key and select *Edit Contact* from the menu options. After making the changes to the contact, press Menu and select *Save*.

Block a contact

To block a contact, navigate to the selected contact. Press the center key. Press the menu key and select *Block contact* from the menu options.

To remove the block from a contact in your blocked contacts list, perform the same actions and choose *Unblock contact*.

Contact groups

Individual contacts can be combined to create a group contact. This is useful when it is necessary to send the same message to several people. To create a group, open the contacts function and navigate to the group icon. Press Menu and select *New Group*. Enter a Group name and press *Create*. Now open the new group and press Menu then select *Add/Remove Contacts* from the menu options. Identify the members to be included in this group by placing a check mark in the box to the right of the individual's name. When all members are identified and check marks appear in the boxes associated with the correct name, press Menu, and select *Save*.

Note: The device places no limit on the number of contacts that can be added into a group. Your cellular carrier may restrict the number of contacts, the size of the message or other factors that will affect the performance of group messaging. Some cellular providers have a limit of 20 people that can be included in a group message so you should check with them for any limits. Some carriers

also limit the size of attachments that may be sent and received through group messages. Group messages also require data to send, as most carriers view these types of messages as they would an MMS.

Import/Export contacts

Contacts can be transferred from your current phone to a Sunbeam phone using a variety of methods. Some methods mentioned here may not be possible, depending on the type of device being used to supply the contacts to the Sunbeam phone.

Micro SD

This is the recommended way to import contacts. After saving the contacts from your old phone to a Micro SD card, put the card in the Sunbeam phone. Open *Contacts>Menu>Settings>Import Contacts>Import from Internal/SD* Choose the Micro SD card>choose the v Cards file>Press *Select*, Wait until contacts are read, then press *Import*.

Bluetooth

- Connect or pair the old phone and the new phone via Bluetooth.
- On the old phone, export or share all contacts via Bluetooth to the F1 phone.
- On the Sunbeam phone open *Contacts>Menu>Settings>Import Contacts*.
- Select *Import from internal/SD>Internal memory* then scroll down and select *Bluetooth*.
- Choose the contacts file and press *Select*, The contacts will be analyzed for duplicates. After this is complete choose *Import*.

Messaging

You can also import contacts received from a text message on applicable models. Tap the received file, to start the import process. After the contacts are analyzed for duplicates, press *Import* to save the contacts.

SIM card

Sunbeam phones do not support saving contacts to the SIM card, but do support importing from a SIM card. To do this open *Contacts>Menu>Settings>Import Contacts>Import from SIM*>press *Import* to save the contacts.

Export contacts

Contacts can be exported to the internal storage or a Micro SD card. To do this open *Contacts>Menu>Settings>Export Contacts*>choose the location you wish to save the contacts, then press *Select* in the lower right corner of the screen to start the export process.

Contacts settings

This page explains the settings available in Contacts.

Search mode

Text Search allows you to search by various text fields which can be enabled in the settings. By default only names will be searched. Tap the checkboxes to enable additional contact fields

including *Notes*, *Companies*, *Emails*, and *Addresses*. *Quick search* will match both numbers and letters as you type. You can split the Quick Search between first and last name fields by pressing the 0 key. Start by typing letters in the first name, press the 0 key, then start typing letters in the last name.

Use large fonts

Increases the text size of the contact list.

Allow incoming calls from contacts only

This will block all calls and send them to voicemail, except saved contacts.

Allow incoming messages from contacts only

This will block all messages except those from saved contacts.

Weekly back-up to internal memory

This will automatically save your contact list to the phone's internal storage *Backups* folder.

Tip Internal storage backups are only accessible if the phone is still in working condition, with usb file transfer turned on. It is recommended to also export the contacts to a Micro SD card, in the event that the phone is not operable due to damage.

Messaging

The Messaging feature on your phone allows you to send and receive SMS and MMS messages including standard group messaging. It does not support advanced messaging such as RCS, Signal, Whatsapp, etc.

Sending a message

To send a text message, open Messaging, press *Menu>New conversation*.

This will open a new conversation, with the cursor in the *To* input field. Type the number or contact name you wish to send to and choose it from the results shown. You can also select the contacts icon to open a searchable list of contacts to choose from.

Type your text message in the Send message input field at the bottom. To send the message, press the green key .

If your message fails to send after a few seconds and your device shows it has a good signal, it may have the incorrect APN set. To see how to fix this, visit the help section on APNs.[Link: [../topics/settings/apn.html](#)]

Messaging options

This page explains the various options accessible by pressing the Menu key, while in a messaging conversation.

Quick Reply

This feature allows the user to select from five convenient reply templates. These are useful when the user is not able to enter a long response but still wishes to respond to an incoming text.

Attach Media

This allows the user to attach pictures, audio recordings, and contacts to a text message.

Tip Press the camera button to attach a picture or the button on the back of the phone to attach a recording. These shortcut keys are enabled when your cursor is the text message input field.

Add Subject

Adds a field to enter a subject which is separate from the main text entry field. Messages sent with a subject included will be sent as MMS messages.

Clear Entry

Works only in the main text entry field and is useful to remove large amounts of text from an outgoing message.

Participant Options

Shows participant related actions such as saving a new contact or blocking this participant.

Conversation Options

Shows actions related to modifying the current conversation, including Archive, Mute, Rename and Delete. The archive option will move the conversation from the main messages list to the archive.

Group Messages

Tip Some carriers require a cellular plan that includes data to send MMS messages.

To send a group message, open *Messaging>Menu>New Conversation*. You can enter multiple numbers/contacts in the *To* field or select the group icon in the top right corner to choose a saved group from your contacts.

When choosing a saved group, you can uncheck any recipients you do not wish to include in the current group message.

The first time you send a message to a new group, you will be asked if you wish to send the message as a Group Message or a Broadcast Message: This option can be changed later by pressing *Menu > Conversation Options* and choosing either *Send Group Message* or *Send Broadcast*.

Tip When switching from a smartphone, you may need to deregister from i Message or RCS. Your number may also need to be removed and re-added to the group after doing this.

Messaging Settings

This page explains the settings available in messaging.

Add callback number

This feature adds your phone number to outgoing messages.

Add signature

This feature allows you to add custom text to all outgoing messages.

Use large font

This increases the size of the text in messaging conversations.

Use earpiece for audio

This will use the earpiece speaker instead of the loudspeaker for listening to audio messages.

Vibrate for messages

Allows you to turn off the vibration for new message notifications.

Export messages

You can export messages to the internal storage or a Micro SD card. Open *Messaging>Menu>Settings >export messages>*choose the location you wish to save the messages then press *Select* in the lower right corner of the screen.

Import messages

You can import messages from the internal storage or a Micro SD card. Open *Messaging>Menu>Settings >import messages>*choose the backup file you wish to import then press *Select* in the lower right corner of the screen.

Delete all conversations

This deletes all messages, including the archive.

Archive all conversations

This archives all messages. The archive is available from the conversations view by pressing *Menu>Show Archived*

Delete old messages automatically

This allows setting the number of days until old messages are deleted. Deleting old messages will ensure the messaging conversation list loads faster and keeps from filling up the internal storage.

Edit Quick Replies

The default quick replies can be edited. These are available by pressing *Menu>Quick Replies* in a conversation.

Auto-reply to incoming

Turning this one will send an automatic reply to incoming messages, this can be configured for all messages or only saved contacts.

Auto download MMS

This setting should be turned on if you wish to receive MMS messages without needing to tap the message to download. If your cellular plan does not support MMS, you will be unable to download messages regardless of this setting.

Clock

The Clock offers an Alarm, World Clock, Timer and Stopwatch

Setting an Alarm

- Open the Clock>press *Menu*>*Add Alarm*.
- Enter the time using the keypad (Use 2 & 7 for am/pm selection) or by scrolling to the correct date.
- Then press OK to save the alarm.
- After saving the alarm time, you will have more options, including turning on “repeat” for specific days of the week.

You can also set a custom recording for your alarms on select models.

- Select the Alarm sound
- Choose *Add New*
- Choose *Record ringtone*
- Press and hold the round button on the keypad to record.
- Press *Save*
- Now enter a name for the recording and press *Save*

Settings

Silence after

This setting dismisses the alarm after a certain period of time.

Snooze length

This adjusts the amount of time until the alarm rings again when using the Snooze option.

Volume buttons

Here you can customize the volume buttons with the following options: Dismiss, Snooze, and Control volume.

Calendar

The Calendar offers re-occurring events, event categories, and multiple views including Agenda, Day, and Month views. It also includes an import/export feature that allows you to back up your events to a MicroSD card.

Adding new events

- Open the Calendar > press Menu > Add New Event.
- Enter a title and optional description for your new event.
- Enter the event time using the keypad (Use 2 & 7 for am/pm selection) or by scrolling to the correct date/time.
- Press Menu > Save Event

Settings

Default view to open

This allows you to specify which view the calendar should use when initially opening.

Manage event types

Here you can add or remove event types. This is helpful to categorize events by color and label.

Manage quick filter event types

This setting allows you to uncheck event type filters you wish to hide. This is helpful if there are certain event types you don't want to accidentally filter out.

Add/Remove holidays

Here you can add holidays for most countries. After selecting the holidays you wish to add, you will be shown an option to turn a reminder sound on or off for the holidays.

Import events

This allows you to import .ics files from the internal storage or Micro SD card.

Export events

This allows you to export .ics files from the internal storage or Micro SD card.

Month View Shortcuts

The Month View of the calendar offers several handy shortcuts to navigate through the calendar.

- Click the date at the top to open a month picker. You can type, scroll using the d-pad, or swipe using the touchscreen to enter a date and year.
- Press Menu > Go To Today to switch to the current data at any time.

- While at the Month view, you can use the 4 & 6 keys to switch months and the 2 & 8 keys to scroll through weeks while staying on the same day of week.
- Or use the arrow keys at the top of Month view to switch months.
- If you have multiple calendars or event types added, you can control the visibility of the events by tapping the colored tabs at the bottom of the display

Calculator

The calculator includes a simple calculator plus advanced calculators and a unit convertor.

Standard Calculator

Numbers are entered using the device's keypad, while mathematical functions can be selected using either the touchscreen or by using D-pad and corresponding keys. Pressing the center key completes the calculation and displays the result. The Menu key *Clear Entry* option is used to clear all entries and calculations.

The Message key toggles the number entry between negative and positive.

The Star key adds a decimal point.

The Contacts key is used for entering percentages.

The # key removes the most recent numerical or mathematical function entry.

Advanced Calculators

Unit Convertor

The unit convertor supports length, weight, area, volume and other common conversions.

Financial Calculator

The financial calculator offers an EMI calculator plus GST, Simple Interest, and Compound Interest calculators.

Scientific

The scientific calculator supports advanced scientific operations.

Programming Calculator

The programming calculator offers various bit operations useful for programmers.

Tip! Press the star key to enter a decimal point.

Notes

The Notes app includes text style options, list options and the ability to attach pictures to notes. It also allows you to pin important notes to the top of your list.

Add a Note

- Open Notes and press the center button or press *Menu>Add Note*
- Type in your new note, then press *Menu>Save*

You can find more options in the Menu to add list options, text styles or attach inline photos. To enter a new line in a note, press the # key .

Tip Press the camera key to attach a photo on phone models with a camera.

Menu options

Sort By

The *Sort By* Menu option allows you to sort your notes by Date Created, Date edited, Date Viewed and Text content. Sort options will not affect pinned notes.

Edit Note

By default notes open in view only mode, if you wish to edit a note, press *Menu>Edit*. After making the desired changes, press *Menu>Save*.

Copy and Paste Notes

When a note is opened in edit mode, you can press *Menu* to select the Copy or Paste functions. This uses the device clipboard, which allows you to copy the text contents of a note and paste into another text input field.

To copy and paste a note to a text message:

- Open a Note and press *Menu>Copy*
- Next open the messaging conversation you want to send the note to.
- Long press the text message input field.
- Select *Paste* from the popup.

Tip Copy and Paste works for text only. To share a picture, you can open a note and tap on the picture to open in full screen view. This will offer a *Share* option.

Settings

Import notes

This allows you to import a backup file of your notes from internal storage or a Micro SD card. This is helpful when moving your data to a new device.

Export notes

This allows you to export a backup file of your notes to internal storage or a Micro SD card. This is helpful when moving your data to a new device. The export format will be in a .json file format and is not compatible with other notes apps.

Use Large Fonts

Selecting this option will increase the font size in notes.

Daily backup to internal memory

Automatically saves your notes to the phone's internal storage *Backups* folder.

Flashlight

Using the flashlight

Your phone comes equipped with an LED flashlight. There are several ways to turn the flashlight on and off. Press the center button and scroll down to the flashlight function. Press the center button. This will activate the flashlight. Pressing the same key again will turn the flashlight off. On phones with touchscreen capability, the flashlight may be switched on or off by moving the switch on the screen itself.

The flashlight can also be controlled using the “up volume” button located on the right side of the phone. By default, this function is enabled. To disable the “up volume” function, navigate to *Settings*, select *Phone settings*, scroll down to *Flashlight volume-keys* status. In this screen you can toggle the “up volume” feature on or off. With the “up volume” feature enabled, a long press on the up volume will turn on the flashlight while the device is closed. Another long press will turn the flashlight off. On models with a camera, it is also possible to activate the flashlight by swiping down from the top of the home screen and tapping the flashlight icon.

Files

View and edit your files

Using Files

The file manager makes it possible to access various files saved on the internal storage. The phone will also accept Micro SD cards up to 32GB. Options within the File Manager include the ability to create a folder, search, select a file or folder and sort. *Sort* allows the user to sort files in the file manager by type, alphabetically, file size, and date of creation. To access the additional features, long press a file to select it, then press the 3 dot menu located in the top right corner of the display

Camera

Using the Camera

To access the camera on your phone, press the camera key while at the home screen or when using features that support attaching pictures such as the Notes app. The camera will display the image on the inner screen. Long press to zoom in or to zoom out. Press the camera key or the center key to take a picture.

Flash On/Off

Turns the camera flash on or off. Useful for taking photos in the dark.

Scanner On/Off

Turns the barcode scanner on or off. Allows you to quickly copy barcode info, add contacts or events, place calls or connect to Wi-Fi networks.

Gallery

Opens the Photo Gallery.

Save to SD

Allows you to select whether you want the pictures saved to the internal phone storage or a Micro SD card.

Gallery

Using the Gallery

Capture Picture

The capture picture feature allows the user to take a picture while in the Gallery itself. In the Gallery function, tap the three vertical dots in the upper right corner of the screen. Tap *Capture picture*. The image in front of the camera will appear on the inner screen. Press the center button to take a picture.

Picture Options

These options can be accessed by long pressing a picture.

Tip Use the * and # keys to adjust zoom level.

View

Display the chosen picture full screen.

Share

Allows the picture to be shared by Bluetooth or as an MMS text message.

Rotate

Allows the picture to be rotated 90 degrees right or left.

Delete

Will remove the picture from the gallery. Confirm your deletion to remove the image.

Crop

When *crop* is selected, an overlay box will be superimposed on the image. Touching the edges of the box will display "handles." Drag the handles to adjust the size and shape of the cropped area. Touching the center of the overlay box will allow the user to slide the overlay to any area displayed on the screen. Press the center button to capture the cropped image.

Details

Displays the file name, file size, file resolution, and the date and time that the image was created. Tap OK to exit details.

Gallery Settings

Display size

Choose the display size of your pictures.

Sort order

The user can choose to display the newest picture file first or last by making selections in this menu.

Confirm deletions

Tapping *confirm deletions* will toggle the option to confirm deletions on or off.

Slideshow interval

Allows the user to choose how long each slide displays in the slideshow. Select 2, 3, or 4 seconds by choosing the appropriate radio button.

Slideshow transition

Allows the user to select various transition options to be used between slides. Select by tapping the appropriate radio button.

Repeat slideshow

Allows the user to loop through the slideshow more than once.

Shuffle slides

Shows the pictures within a slideshow in random order.

Sound Recorder

Using the Sound Recorder

Sound Recorder

Recording

Tap the mic button to start recording. To stop the recording, tap the mic button again and the recording file will be automatically saved.

Playback

To listen to your recordings, open the *Saved* tab and select a recording from the list. Press the triangle button to play.

Delete

To delete a recording, open the *Saved* tab and press *Menu>Delete File* , to delete the currently selected recording.

Tip Use number keys as shortcuts to switch tabs. 1 for Record or 2 for Saved.

Music

Offline music player for Sunbeam phones.

Music

The music player plays all common audio files as well as the audio only portion of video files. Depending on your phone model, the music player has the following tabs: *Artist, Album, Tracks, Videos, and Playlist.*

Tip Use 4 & 6 keys to switch tracks and 5 to pause/play.

Search

The search feature allows you to quickly find a specific track, album or artist.

Shuffle

This will play all songs in a random order. This feature works in a specific album or on the *Tracks* tab.

Scan directory

If you have recently added music, you can use this feature to scan the folder to have the new files added to the player.

Creating a playlist

Open the *Playlist* tab>select *Menu>New Playlist.* Enter a title and press *Create* . This will create a new, empty playlist. Open the new playlist and press *Menu>Add/Remove Songs* . Select each song you wish to add, then press *Save* .

Navigation

Turn-by-turn directions

Go Home

Home must first be set in the device. This can be done by entering an address or by selecting *Go home* while at the location to be set as home. Once the home location is set, selecting *Go home* will give you turn-by-turn directions to navigate home.

Entering a destination

Search

Allows for the input of a points-of-interest such as "Bakery", "Gas", "Pizza", etc. or an address to be searched for. Input can be done by any text entry method, including speech-to-text. Once the desired address or POI has been selected, press the center key to begin the search.

Tip Sunbeam Premium is required to use the Search feature. However, you can still use the navigation without a subscription by entering an address directly.

Enter Address

This allows you to enter an address you wish to navigate to.

Enter Coordinates

This allows you to enter latitudinal and longitudinal coordinates as search parameters. Tap the star key to enter points or press the pound key to switch to a negative number.

Favorites

This allows you to save an address or location for easy access in the future. You can also call saved favorites by simply pressing the green call button on the phone keypad.

Settings

Route type

This allows you to select route type by Fastest (Time) or by Shortest (Distance).

Vehicle type:

This allows you to select your vehicle type, car or truck. If truck is selected a menu option, "Truck specifications" appears. The first option allows the user to enter the truck type as a straight truck or tractor trailer configuration. Select the appropriate option. Next enter the requested information for the truck you will be driving.

Download maps

Maps can be downloaded to the device using Wifi or a strong cellular data connection. Select from the available options and press the center key to begin the download. Wait until the download is completed before closing the navigation.

Tip Offline maps will greatly increase the reliability when in areas with poor cellular service. You will also need to insert a Micro SD card before downloading maps if you want to download more than one area, as offline maps use a lot of storage.

Use voice guidance

Select this option to hear voice directions while navigating. This feature is valuable when navigation assistance is needed, but traffic conditions require the driver's full attention to be on the road.

Mute voice guidance in call

This will prevent the voice guidance from interrupting a phone call.

Use speed warnings

When enabled, speed warnings notify the user when vehicle speed has exceeded the legal posted limit by 5 mph or more.

Show speed limit

This will add a speed limit sign to the navigation.

Use 3D map

This will add a 3D theme to the map to show buildings, etc.

Use live traffic routing

This will use live traffic data to calculate the fastest route.

Show live traffic

Adds the traffic congestion and flow direction to the map as colored lines on the roads.

HERE data consent

This shows if sharing anonymized info with HERE is allowed or denied. HERE is the provider used for the map info.

Weather

Weather offers detailed daily forecasts, and with the optional Sunbeam Premium subscription, you also get detailed hourly forecasts and radar.

Weather options

Setting location – To set a location, press the options menu and select “Use current location” which will use your current location for weather information or "Set location" which will allow the user to select a location almost anywhere in the world.

Changing location – Once a location has been selected, it will be saved under “Set location” for future reference. Saved locations can be deleted by selecting the location to be moved and selecting the waste basket icon.

Changing from Fahrenheit to Celsius – This is a user selectable feature to change the format.

Tip Quickly switch tabs by pressing the 1, 2, 3, or 4 key.

Radar

Radar offers a high level, graphical view of weather conditions around the world.

Tip Use the * and # keys to adjust Zoom, 8 to enable radar animation and 4 & 6 to forward/rewind.

The following options are available in the Menu:

Locate

Moves the map to your current location using GPS.

Zoom Out

See a larger area on the map.

Zoom In

See a smaller detailed area on the map.

Animate

Start the radar animation. This may take a few seconds to load.

Map Info

View the map legend for different weather conditions.

Forecast

Hourly forecast – Gives weather predictions in 60-minute increments. Tap the hourly forecast for additional detail.

Daily weather – Gives weather predictions in daily increments. Tap the daily forecast for more detail.

Backup

The Backup tool offers a convenient way to back up your data. You'll need a 32GB or smaller SD card installed in the phone to use this feature.

Backup Now

To manually back up your data, press *Menu > Backup Now >* Choose the location you wish to save the backup to. If you wish to save the data to a custom location such as the phone's internal storage, you'll need to accept the warning pop up before proceeding with choosing a location. Tap *Select* to start the backup process.

Tip Local backups will be lost if your phone is factory reset or fails for any reason. It is recommended to copy the resulting file to a computer or an SD card.

Restore Backup

Tip Restoring a backup is intended for use on a phone with no existing data. Restoring a backup will delete any existing contacts, notes, messages, etc.!

To restore a backup, press *Menu > Restore Backup >* Choose the location of your stored backup. If you are restoring from a custom location, you'll need to find and open the *data_backup* folder, then tap *Select*. Choose the data types you wish to restore, then press *Restore* to start the import process.

Tip Restoring a backup will take a while and uses a lot of power. The phone will be slow to any input while restoring and for a few minutes thereafter as the phone syncs messages with the internal database.

Scheduled Backup

Setting up an automatic scheduled backup is a convenient way to make sure you'll always have a backup. Here's how to set up a scheduled backup:

- Insert a 32GB or smaller SD card.
- Open Backup and press *Menu > Settings*
- Enable scheduled backup
- Choose how frequently you wish to have the backup run.

You can also set what types of data to back up by opening the SD card backup settings and unchecking the data you do not want backed up.

Tip Backups use a lot of power and the device will be slow while a backup is running. You'll need to schedule the backup for a time that the phone is charging and is not being used.

Settings

Phone Settings

Date and Time

This allows you to select from a variety of options:

- Use network provided time, use GPS provided time, or disable the Automatic date and time option.
- Use Automatic time zone to keep accurate time when traveling in other time zones. This feature can simply be toggled on or toggled off.
- You can manually set the time here if automatic time is off
- Use 24-hour format to display the time on your phone in military time.

Language

Available languages: German, English, Spanish, French, Hebrew, Portuguese, Chinese

Display

Display settings allow the user to set the brightness of the inner screen. Adjustments can be made using the arrow keys or the on-screen touch slider. NOTE: the outside screen brightness cannot be adjusted.

Sleep adjusts the time that the phone screen and keypad will remain illuminated once the phone is active. Navigate to sleep in the display options and choose from the available formats. Select a duration by placing a dot in the circle to the right of the time desired.

Notification Light Status

This turns the lights on the front of the phone on or off. The blue light shows missed calls. The red light shows charging status or low battery. The green light shows notifications.

Charging clock mode

When turned on, the charging clock mode enables the front screen to stay illuminated while the phone is charging. You can toggle between enabling or disabling this function by pressing the center key .

Repeat notifications

The repeat notification feature will let you set an interval of time for unread notification reminders.

Flashlight volume-key status

This turns the volume up key shortcut on or off.

Accessibility

Accessibility options aid users who may be visually impaired or otherwise have difficulty accessing information from the phone. This phone is not optimized to work with accessibility options and some features may not work correctly

Security

You can further protect your device by requiring a PIN to be entered to unlock the phone. This helps protect data contained in lost or stolen devices.

Tip Sunbeam Wireless cannot access or reset forgotten PIN codes.

Setting a pin

To set a pin code, press PIN>Yes>enter a 4 digit pin code>write down your code and keep it in a secure location >press Next >re-enter your pin code>press OK. Your device will now require this code to be entered anytime it is flipped open or turned on.

Unlocking with a pin

To unlock your phone using the pin code: Flip the phone open>press the Menu key >enter your pin using the keypad> press the center key . On select models with a touchscreen, the pin code can also be entered using the on-screen keyboard and "OK" button.

Basic OS

This contains information about your phone and reset options.

Reset Options

- **DRM reset** This is a tool that you will find within phones for the purpose of reset or reaffirming the licensing agreement within the software. This reset is rarely used for troubleshooting and should be used only when instructed to do so.
- **Reset Wi-Fi, mobile & Bluetooth** This is used to reset network connections on the phone. It will reset the network settings and also erase saved Bluetooth devices and Wi-Fi network passwords. It will not erase any other user data. This is a common troubleshooting method for forcing your phone to automatically select your APNs again. If you are using a carrier that requires manually entered APNs, you will need to re-enter them after this reset. After doing a network reset, you will need to turn the phone off and back on.
- **Reset app preferences** Reset app preferences is used to reset your apps and turn back on any setting that may have been turned off allowing your apps to not work as intended. It does not remove any data (text messages, contacts etc.) that is stored on your phone. Unlike the prior reset this does not give you a prompt that it has been completed.
- **Erase all data (factory reset)** This will remove all data from the phone and reset it to factory settings. While this is a good tool for clearing up software and app issues, please note it will delete all information on your phone. Any information that has not been backed up will be lost.

Call settings

Flip open answer

When this feature is enabled, the phone will answer an incoming call as soon as it is flipped open. When this feature is off, calls need to be answered by pressing the green button.

Flip close end

When this feature is enabled, the phone will end the call when flipped shut. When this feature is off, the red button needs to be pressed to end the call.

Audio Settings

Tones and volume

Media volume

Adjusts the volume for media such as playing music or recordings.

Alarm volume

Adjusts the volume for alarms set in the device.

Ring volume

Adjusts the volume for incoming calls and messages.

Also vibrate for calls

This will turn on the vibration for incoming calls.

Do not Disturb

Activating Do Not Disturb

To quickly activate the Do not disturb option, swipe down from the top of the home screen. Tap the Do not disturb icon to toggle on or off. A grey shaded icon with a slash indicates that the Do not disturb function is off.

Priority only allows

While the device is in Do Not Disturb mode, the Priority only allows features in the device to override the Do Not Disturb functionality by allowing users the ability to select certain functions to remain active. These include:

- Reminders
- Events
- Alarms are always a priority and cannot be disabled
- Messages will give you several options including: From anyone, contacts only, starred contacts only or None.
- Calls will give you several options including: From anyone, contacts only, starred contacts only or None.
- Repeat callers

Block visual disturbances

Allows you to select options related to screen activity while the Do Not Disturb feature is active.

Automatic rules

These allow you to set specific restrictions on the functionality of the phone during certain times or during an event entered in the device calendar. There are three preinstalled templates and the option for the user to create custom rules.

Rule name – enter the name of the rule for identification purposes. *Days* – check the days of the week that you wish to have this rule active. *Start and end times* – enter the beginning and ending times for the rule to be in effect. *Do not disturb preferences* – set options related to allowable interruptions. The device can be set to priority only, alarms only, or total silence. *Alarms can override end time* – the “do not disturb” restriction will end at the set time or when interrupted by an alarm, whichever event occurs first.

Phone ringtone

To set a ringtone, choose one from this list, then press *OK*.

Ringtones can be added by copying a .mp3 file into the Ringtones folder in the internal phone storage.

Default notification sound

To set a notification sound for messages, choose one from this list, then press *OK*.

Default alarm sound

To set a default alarm sound, choose one from this list, then press *OK*.

Touch sounds

This will enable a soft “click” sound when the touch screen is tapped.

Sound enhancement

An option labeled *Bes Loudness* is found in this menu option. *Bes Loudness* functions as a volume booster for the earpiece speaker. While this feature does increase the volume while in calls, the audio quality may be reduced.

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Connectivity

Airplane mode

Airplane mode disconnects the phone temporarily from your cellular network and may be used for air travel or troubleshooting purposes. It can be helpful to toggle airplane mode on and then off to regain service in poor signal strength areas. It is also used to reconnect to the cellular network after entering a new APN.

Airplane mode can also be turned on by swiping your finger down from the top of the phone and tapping on airplane mode from there. This is the symbol that looks like an airplane. If there is a line through this symbol, it is turned off. The feature has been enabled when the slash disappears.

Bluetooth

Bluetooth is a short-range wireless technology standard that is used for exchanging data between devices. The range of the Bluetooth® connection is approximately 30 feet (10 meters). However, maximum communication range will vary depending on obstacles.

Turning Bluetooth on/off

Go to *System>settings>connectivity>Bluetooth*. You can also enable Bluetooth from the home screen. Swipe down from the top of the screen and tap the Bluetooth icon. If the Bluetooth icon is black, the Bluetooth function is enabled. A long press on the Bluetooth icon takes the user to the Bluetooth settings.

Pairing instructions

To pair your Sunbeam phone with another Bluetooth enabled device, perform the following steps.

- Enable Bluetooth functionality on both devices.
- Turn on pairing mode on the other device.
- Select *Pair new device* to turn on pairing mode on the Sunbeam phone.
- When the name of the other device appears under *Available devices*, select *Pair*
- A matching security code may appear on both devices or it may prompt you to enter the displayed pin code.
- Select *OK* to pair the devices.

Paired device settings

Selecting the "gear" icon beside a saved device will allow you to rename it. This is helpful when there are multiple Bluetooth enabled devices nearby.

The settings will also include *Use for* options. This allows you to specify what the connected device should be used for. Most devices will need each of these options checked to function properly.

Wi-Fi

This allows you to connect your phone to your Wi-Fi for a data connection. It typically provides a faster, more reliable connection than cellular data and will greatly increase the speed of features such as voice to text and weather.

Tip Wi-Fi uses a lot of battery. To conserve battery life, turn it off when not in use.

Connecting to Wi-Fi

After turning on Wi-Fi, you will see the nearby networks. Choose the network you wish to connect to and enter the password. Press *Connect*, if the connection is successful you will now see a triangle icon in the notification bar.

Wi-Fi Calling

The Sunbeam phone is capable of Wi-Fi calling, however not all carriers support or allow Wi-Fi calling from our devices. Please contact Sunbeam Wireless at support@sunbeamwireless.com for up-to-date information on carriers that support Wi-Fi calling on our phones.

Mobile network

The phone must have an active SIM installed to access the Mobile network options. The available options will change depending on the type of sim card installed.

Data Roaming

Turning this on will allow your phone to roam on other networks if your carrier allows roaming. Some carriers will charge extra for this feature. Consult your carrier before turning this on.

International roaming

Will enable mobile data services over the cellular network when roaming outside the U. S., Puerto Rico and USVI(US Virgin Islands). International roaming charges may apply, please consult your carrier before turning this on.

Tip Sunbeam phones will not work outside of US and Canada, due to not having international bands.

Enhanced LTE services

Enhanced 4G LTE uses the LTE network to make higher quality voice calls. The phone you are calling also needs to work with Enhanced 4G LTE. It is recommended that this setting be turned ON.

Preferred networks

These are cellular carrier settings that should not be changed.

Access Point Names

APN allow you select specific carrier settings to enable MMS and Data service.

Network operators

These are cellular carrier settings that should not be changed.

Disable 2G

It is recommended to leave this on the default setting.

Mobile Data

The phone must have an active SIM installed to access the Mobile Data menu options.

Usage

Displays the amount of data used between two dates. Please note this may not accurately reflect the data used during your billing cycle with your carrier. For customers on a limited data plan who have a need to keep track of the amount of data used, please contact your carrier for the beginning and ending dates for your billing cycle.

You can also set a data usage warning by tapping the graph. When the *Set data usage warning* dialog box appears, enter the desired data usage threshold and press *set*.

Data Saver

Data saver prevents data usage from some functions, such as the voice-to-text. It is recommended that this setting be turned OFF.

Mobile Data

Enables mobile data services over the cellular network. NOTE: To allow full functionality of the Sunbeam phone, this setting must be set ON.

Mobile Data Usage

Display a general breakdown of data usage by function. Options to manipulate data parameters can be accessed by selecting the settings icon in the upper right corner of the display.

Billing cycle

Your billing cycle is established by your carrier. There are options in the Billing cycle to set a data warning and a data limit. If a data limit is set, the data functions of the device will cease once that limit is reached. It is suggested that both features be turned OFF.

Network restrictions

Shows settings for setting saved Wi-Fi networks to metered, unmetered, or automatic.

Location

Location Services uses GPS and cellular towers to determine the approximate location of your device. Features that use location are Navigation, Weather and SOS.

For best results, make sure you are outdoors with a clear view of the sky for the best GPS signal, it can take at least 20 seconds to load the current location.

Wallpaper

Wallpaper is the background image on the home screen.

Setting a new wallpaper

Pre-installed options

This offers several pre-installed pictures. Scroll to the desired selection and press *Set* to save your choice.

Gallery options

Pressing *Gallery* in the Wallpaper function opens the Gallery. Pictures saved in the Gallery can also be used as wallpaper in the device. Select the image and press the center button . This shows a simple cropping option that can be moved using the D-pad . Press the center button to crop the picture and set the wallpaper.

Keyboard

Qwerty, Voice-to-text and T9 settings

ABC input

The ABC input method uses multiple key presses to enter text. Each number on the keypad is associated with three or four letters of the alphabet, and the user has to cycle through these letters by pressing the corresponding number key multiple times until the desired letter appears on the screen. For example, to enter the letter "C," press the number 2 three times.

Capitalization

Tapping the star key will change the capitalization method. The current option will be displayed in the upper portion of the screen as *Abc*, *ABC*, or *abc*.

New line

Long pressing the # key will enter a new line.

Number entry

To enter numbers while in ABC mode, long press the desired number until it is entered in the text input field. You can also access 123 mode by long pressing the star key and selecting from the menu.

Symbols entry

The most commonly used symbols can be entered by tapping the 1 key repeatedly. The full symbol keyboard is also available by long pressing the star key and selecting from the menu.

Emoji entry

To enter emojis, press the # or * key (depending on your keypad settings) to quickly open the emoji palette. Or you can long press the star key and select *Emoji* from the *Menu*. Use the D-pad or touchscreen to make the selection.

T9 input

T9 uses a word prediction technology that recognizes the patterns of letters that are commonly used together to suggest possible words as you type. Type a word by pressing the keys corresponding to the letters in the word only once each, and the T9 software will predict the word based on the combination of letters entered. If the predicted word is correct, you can select it and move on to the next word, without having to manually enter each letter.

Example: To type *dog* press the numbers 364 .

T9 Settings

By default the 0 key is used to select the suggested word and enter spaces. The # key is used to choose the next suggested word. This behaviour can be switched in the T9 settings.

Capitalization

Tapping the star key will change the capitalization method. The current option will be displayed in the upper portion of the screen as *x T9*, *XT9*, or *xt9*.

New line

Long pressing the # key will enter a new line.

Number entry

To enter numbers while in T9 mode, long press the desired number until it is entered in the text input field. You can also access 123 mode by long pressing the star key and selecting from the menu.

Symbols entry

The most commonly used symbols can be entered by tapping the 1 key and choosing from the displayed symbols. The full symbol keyboard is also available by long pressing the star key and selecting from the menu.

Emoji entry

To enter emojis, press the # or * key (depending on your keypad settings) to quickly open the emoji palette. Or you can long press the star key and select Emoji from the Menu. Use the D-pad or touchscreen to make the selection.

Speech to text input

Speech-to-text

With a Sunbeam Premium subscription and a data connection, you will get access to fast, accurate speech transcription, powered by Microsoft.

Press and hold the message key to use the speech-to-text option while in an input field. You will see Detecting voice input... at the bottom of the screen and the transcribed words will be entered in the text input field.

Tip Speech-to-text requires a fast, stable data connection. A slow connection will not be able to transcribe and will eventually time out. You will see a *Processing...* message during this time.

Number entry

You can also speak numbers to have them entered or use the keypad.

Emoji entry

To enter emojis, press the # or * key (depending on your keypad settings) to quickly open the emoji palette. Or you can long press the star key and select Emoji from the Menu. Use the D-pad or touchscreen to make the selection.

Multiple languages

Speech-to-text supports using multiple languages. You can use more than one language by setting the 2nd language to use a different key. Multiple languages can be enabled in the Speech-to-Text settings.

Speech-to-text Settings:

Speech-to-text language

Allows you to set your preferred language.

Use 2nd language

This enables settings to add another speech-to-text language. First choose the 2nd language, then use the toggle switch at the bottom if you wish to change which key is used. By default, the contacts

key is used. This can be switched to use the key on the back of the device instead.

Tip If you set this to use the key on the back of the phone, it will prevent using this key as a shortcut to attach audio recordings in a text message.

Enable dictation for STT

If this is turned on, you can say the symbol name and the voice-to-text will enter the correct symbol. Example: Say " *question mark* " to enter ? . You can also say " *new line* " to move to the next line. If this setting is turned off, the STT will automatically try to enter the correct symbols based on the sentence context without needing to say the symbol name.

Keyboard information

Depending on your phone model, the keyboard will have several input methods including T9, ABC, QWERTY, 123, Emoji, Symbols, and with an optional Sunbeam Premium subscription, you can also get voice-to-text input.

Text entry

Long pressing the star key will show the available input options for the current input field. On models with a touchscreen the QWERTY keyboard can be used by tapping the input field on the screen

Tapping the star key will change the capitalization method between "Sentence case", "lower case" and "ALL CAPS"

Personal dictionary

To enter a unique word in the personal dictionary on your device, long press the desired word on the screen to highlight it. Then long press the star key and select *Add to dictionary* and press *Ok*. The word is now saved in your personal dictionary and is available as a T9 or QWERTY suggestion. The dictionary suggests words by their frequency of use and your unique word may initially appear as the last user selectable option.

SOS

Send a help message to contacts

Enabling SOS

The SOS function provides a means for the user to contact help when they may not be able to dial a phone number. This function is especially useful for children or the elderly. Properly set up, this function will call up to five numbers listed as emergency contacts. The device will automatically go to speakerphone, so the device does not need to be opened to make the necessary calls. If the optional message feature is enabled, the phone will send a link to the current phone location (If a GPS signal is available) along with a message saying, "I need help."

Tip The SOS function DOES NOT notify 911 or any emergency services. The SOS function DOES NOT contain any type of fall detection system.

Enable

Enable the function by placing a check in the box to the right of the *Enable* option in the SOS menu.

Emergency contacts

Tap or select Emergency contacts in the SOS menu. This will provide the user with space to enter up to five emergency contact numbers. Tap the first open line and enter the desired number. Press OK to save the entry.

Warning tone

Placing a check in the box to the right of the warning tone will enable the device to sound a loud audible tone for five seconds before beginning the emergency dialing sequence. If the SOS feature is disabled during this five second interval, the calling sequence will not proceed.

Send message

Placing a checkbox to the right of Send message will enable the device to send a text message stating "I need help" to the five contact numbers in the dialing list. This text message cannot be changed.

Limitations of liability

Sunbeam Wireless is not responsible for the promptness, sufficiency, efficacy, or adequacy of the actions of any Responder. Sunbeam Wireless cannot send personnel to any location in response to an emergency signal. Neither Sunbeam Wireless nor the use of the cellular device itself can prevent death, bodily or personal injury, or any other harm or damage to you or others who use them. The efficacy of the SOS feature relies on several factors outside the control of Sunbeam Wireless, and it is solely the responsibility of the user to determine if additional measures need to be taken to maximize the potential of emergency notification. As in any mechanical device, there is a chance that the SOS function may fail to operate properly.

Tip The SOS function is NOT an alternative to calling emergency services.

Emergency Alerts

Wireless Emergency Alerts settings

Emergency Alerts

The Sunbeam device is equipped to receive Wireless Emergency Alerts. WEAs are short emergency messages from authorized federal, state, local, or public alerting authorities that can be broadcast from cell towers to any WEA enabled mobile device in a locally targeted area. WEAs warn the public of an impending natural or human-made disaster. These messages are short and can provide immediate, life-saving information.

To view or change the alert settings, open Emergency Alerts and press the menu key on the keypad, then select *Settings*.

National alert

This is a special class of alert that cannot be disabled and are only sent during a national emergency.

Extreme threats

These alerts are for incidents that are a significant threat to life and property. The Extreme alerts from the National Weather Service include warnings for tsunamis, tornadoes, extreme winds, hurricanes and typhoons.

Severe threats

The Severe alerts are typically less severe than Extreme alerts. The Severe alerts from National Weather Service include warnings for flash floods and dust storms.

AMBER alerts

AMBER alerts are urgent bulletins issued in child-abduction cases. Rapid and effective public alerts often play a crucial role in returning a missing child safely. An AMBER Alert instantly enables the entire community to assist in the search for and safe recovery of the child.

Read alert message

This option uses speech to text functionality to read the emergency alert to the user. Enable this option by placing a check mark in the box to the left of the menu option.

Repeat Alarm

If enabled, this feature will remind the user that they have an unread alert notification. Enable this option by placing a check mark in the box to the left of the menu option.

Diagnostic

Report device errors

Submitting a Diagnostic Report

Our technicians may request a diagnostic report to be submitted after an error occurs to help resolve a problem. Diagnostic reports include system logs, current device settings, and an optional screenshot of the notification bar. The settings report and screenshot can also be viewed in the Diagnostic tool. You can use this tool to report errors you've encountered on your phone. Please include a brief description of the problem you found. If our technicians need more info, you may be contacted via text message or a phone call.

Reports are used for submitting technical problems only, not for support requests. For help using your phone or resolving errors, call or text 660-474-0070 , email support@sunbeamwireless.com , or go to our website at sunbeamwireless.com .

Updates

Update your phone software and firmware

Software Update

Your Sunbeam phone will notify you when a software update is available for your device. Release notes are included with each update.

Installing updates

To install updates, you will need to connect the phone to Wi-Fi or you can download using mobile data if you have a fast data connection.

Press the blue button *Check for updates*, if there is an update available, tap the *Install* button beside the update you wish to install.

Tip You can choose if you want software updates to be installed automatically in the Settings.

Firmware Update

All Sunbeam phones will notify you when a software update is available for your specific device. Your current software version will be listed in the update tool.

Installing updates

Installing system updates is a 2-step process that involves downloading and then installing the update. To download an update, you will need to connect the phone to Wi-Fi, or you can download using mobile data if you have a stable data connection.

Press the blue button *Check for updates*, if there is an update available, tap the *Download* button. Once the download has been completed, the device will display a message asking if you want to install the update. Press *install* and the device will reboot and install the update. If you have ignored previous updates, you may need to download and install several updates until you see the "No Updates Available" notification.

Email

Text only Email with support for Gmail, Outlook, Hotmail, Yahoo and Aol email accounts, as well as most IMAP email providers.

Add an account

- Enter your email address and press the *Next* button.
- If the email address belongs to a compatible email provider that requires the use of OAuth 2.0 (currently: Gmail, Yahoo, Aol, Hotmail/Outlook), you'll see a button to sign in using your provider's authentication method, which may include granting access to your account.
- If you are using standard IMAP email, the email app will automatically configure the server settings for you. If you need to make any manual changes, tap on *Configuration found* to see all the connection details.
- Enter your password and press *Next* or *Sign in*. Note: Passwords are case-sensitive and should not contain any extra spaces.
- On the Display options screen, enter your name and press *Next*. You can optionally enter an account display name and email signature.
- Configure any special folders associated with your account, if needed. The default settings are correct for most use cases.
- Select the frequency to check for new messages, the number of messages to download, and if you would like to receive notifications for new emails on this account. Press the *Next* button to complete adding this account.

If you experience any problems while adding an account, please check the following:

- Make sure your phone is connected to Wi-Fi to provide a reliable data connection.
- Check if your email provider is listed on the email compatibility page on our website.
- If the sign-in fails, double-check your username/password and try again. Remember, passwords are case-sensitive.
- Try signing in to your email on another device. If this fails, please contact your email provider.

General Settings

Display

The Display settings control the global appearance of the app, such as the account list, message lists and message display.

Interaction

Settings related to adjusting swipe actions and confirming actions.

Notifications

Only some options relating to notifications are shown here. Most of the settings for notifications are under Account Settings, which means you can choose different notification styles for each account.

Privacy

Allows you to set the time zone to UTC and hide the email client information contained in email headers.

Account Settings

These settings will vary depending on the email account being used and may not be applicable for your account. To remove an account from your phone, press the 3-dot menu and choose Remove account.

Account display

Account specific settings such as the display name and accent color.

Reading mail

Settings related to reading emails or marking emails as read.

Fetching mail

Specify how often to sync emails and set storage limits.

Tip By default, the email app will poll folders for new emails at the specified time interval you choose. Some accounts support push folders which allow you to receive instant notifications, but use much more battery. If you would like to enable this for your account, turn on Push Folders and select All.

Sending mail

Set your signature, from email address, html formatting, and other settings related to sending emails.

Folders

Settings related to displaying folders and specifying which folders to use for certain actions.

Notifications

Here you can specify whether you want to be notified of certain events. These settings only apply for the current account.

Search

Here you can specify how many search results are downloaded from the server. (If applicable for your account)

Sync

The sync feature offers a convenient way to keep your contacts and calendar up to date with an external provider.

Add account

The Sync feature supports the following providers: Google, Yahoo, and AOL. The sync app also supports connecting to other Cal DAV/Card DAV servers, such as Nextcloud, but you'll need to be familiar with the setup steps specific to your server to use this advanced option.

- Press the Menu button and select "Add account"
- Choose your contacts/calendar sync provider from the list.
- Enter your email address and press Next.
- Enter your password and press Next or Sign in. Note: Passwords are case-sensitive and should not contain any extra spaces.
- Accept the account access permissions (if requested).
- Your contacts and calendar will now start to sync!
- After the syncing animation stops, the contacts and calendar events will be synced to the phone. It may take another minute or two until they are fully loaded and displayed in the Contacts and Calendar apps.

If you experience any problems while adding an account, you may find these tips helpful:

- Make sure your phone is connected to Wi-Fi to provide a reliable data connection.
- Check if the provider you're using is listed on the compatibility page on our website.
- If the sign-in fails, double-check your username/password and try again. Remember, passwords are case-sensitive.

Account settings

Contacts sync interval

Allows you to set the time interval between syncing contacts.

Calendars sync interval

Allows you to set the time interval between syncing calendars.

Sync over Wi-Fi only

Enable this option to sync only over Wi-Fi. Useful if you have a slow mobile connection or limited data plan.

Past event time limit

Allows you to set the time limit for syncing and displaying past events.